

Transcript: Estefania

Acevedo-5089188639719424-4993535037194240

Full Transcript

... has been forwarded to an automated voice message system. Your call may be monitored or recorded for quality assurance purposes. 803-614-1907 is not available. At the tone, please record your message. When you have finished recording, you may hang up or press one for more options. Hey, good afternoon. I'm calling from- We did not get your message either because you were not speaking or because of a bad connection. To disconnect, press one. To record your message, press two. Hey, good afternoon. I'm calling from Benefit Center Card on behalf of your staff and- Are you still there? To disconnect, press one. To record your message, press two. Are you still there? To disconnect, press one. At the end of your message, press one. Hey, good afternoon. I'm calling from Benefit Center Card on behalf of your staff and agency. We're currently processing enrollment forms and you currently selected to enroll into two plans that can't be combined, so you will be enrolled in the lowest plan for both employee and child. You selected the MEC Enhanced as well as the Stay Healthy MEC, so for now you will be enrolled in the MEC Stay Healthy, which is the lowest one. If you do wish to change the level of your medical plan, you're welcome to give us a call at 800-497-4856. Again, you will be enrolled in the lowest level and the rest per your selections, per your form. Um, so, again, you will be enrolled in the Ensure Plus Basic for employee and child, dental for employee and child, short-term disability, vision, life, critical illness, group accident, behavioral health, ID social plus. If you do wish to make any changes, you're welcome to give us a call at 800-497-4856. You have 30 days from the day that you receive your first check to make any changes or add any new plans. Again, you do have 30 days from the day that you receive your very first check to make these changes. Thank you.

Conversation Format

Speaker speaker_0: ... has been forwarded to an automated voice message system.

Speaker speaker_1: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_0: 803-614-1907 is not available. At the tone, please record your message. When you have finished recording, you may hang up or press one for more options.

Speaker speaker_2: Hey, good afternoon. I'm calling from-

Speaker speaker_0: We did not get your message either because you were not speaking or because of a bad connection. To disconnect, press one. To record your message, press two.

Speaker speaker_2: Hey, good afternoon. I'm calling from Benefit Center Card on behalf of your staff and-

Speaker speaker_0: Are you still there? To disconnect, press one. To record your message, press two. Are you still there? To disconnect, press one. At the end of your message, press one.

Speaker speaker_2: Hey, good afternoon. I'm calling from Benefit Center Card on behalf of your staff and agency. We're currently processing enrollment forms and you currently selected to enroll into two plans that can't be combined, so you will be enrolled in the lowest plan for both employee and child. You selected the MEC Enhanced as well as the Stay Healthy MEC, so for now you will be enrolled in the MEC Stay Healthy, which is the lowest one. If you do wish to change the level of your medical plan, you're welcome to give us a call at 800-497-4856. Again, you will be enrolled in the lowest level and the rest per your selections, per your form. Um, so, again, you will be enrolled in the Ensure Plus Basic for employee and child, dental for employee and child, short-term disability, vision, life, critical illness, group accident, behavioral health, ID social plus. If you do wish to make any changes, you're welcome to give us a call at 800-497-4856. You have 30 days from the day that you receive your first check to make any changes or add any new plans. Again, you do have 30 days from the day that you receive your very first check to make these changes. Thank you.