Transcript: Estefania Acevedo-5038306378432512-5928271350120448

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Hey, good afternoon. I'm calling from Benefits and a Card on behalf of HG Staffing. Um, I'm looking to speak with Mr. Shawn Smith. I am. Hey, good afternoon. We're currently processing the enrollment forms for their healthcare benefits, and you selected all the plans, but you also selected to not participate in their, um, benefits which has weekly deductions to them, so I was actually calling to see if you wanted to decline the coverage or if you did want to enroll. Um, I didn't realize, uh, I didn't realize all that. I'll just, uh, decline it for now. Okay. If you do wish to enroll in the future, they give you 30 days from the day that you receive your first check to give us a call and do so. But for now, I will decline you, okay? Thank you for your time.Okay. I hope you have a great day. Oh, you too. Thank you. Bye.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Hey, good afternoon. I'm calling from Benefits and a Card on behalf of HG Staffing. Um, I'm looking to speak with Mr. Shawn Smith.

Speaker speaker_0: I am.

Speaker speaker_1: Hey, good afternoon. We're currently processing the enrollment forms for their healthcare benefits, and you selected all the plans, but you also selected to not participate in their, um, benefits which has weekly deductions to them, so I was actually calling to see if you wanted to decline the coverage or if you did want to enroll.

Speaker speaker_0: Um, I didn't realize, uh, I didn't realize all that. I'll just, uh, decline it for now.

Speaker speaker_1: Okay. If you do wish to enroll in the future, they give you 30 days from the day that you receive your first check to give us a call and do so. But for now, I will decline you, okay? Thank you for your time.Okay. I hope you have a great day.

Speaker speaker_0: Oh, you too.

Speaker speaker_1: Thank you. Bye.