

## **Transcript: Estefania**

**Acevedo-5037351911079936-5827033087393792**

### **Full Transcript**

The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up. Hey, good afternoon. Calling from Benefits Center Card on behalf of Crown Services. Um, I was on the phone with you regarding your question regarding the Bright Travel Primary Care. So it's not specifically letting you know on the benefit guide if that is covered or not at 100%. Um, due to that, I would recommend you call Lyric Health virtual care. They would be able to answer that question. Their phone number is 866-233-838... 866-233-8831. Again, 866-223-8831. Thank you. Have a nice day.

### **Conversation Format**

Speaker speaker\_0: The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up.

Speaker speaker\_1: Hey, good afternoon. Calling from Benefits Center Card on behalf of Crown Services. Um, I was on the phone with you regarding your question regarding the Bright Travel Primary Care. So it's not specifically letting you know on the benefit guide if that is covered or not at 100%. Um, due to that, I would recommend you call Lyric Health virtual care. They would be able to answer that question. Their phone number is 866-233-838... 866-233-8831. Again, 866-223-8831. Thank you. Have a nice day.