

## **Transcript: Estefania**

**Acevedo-5036687210627072-6322300375318528**

### **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. Your call has been forwarded to voicemail. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up. Okay. Good morning. I'm calling from Benefits on a Card on behalf of the Management Analyzing Utilization, MAU INC. We're currently processing enrollment forms, and you selected a few plans that can't be combined. So at the moment, you will be enrolled into the lowest level, being the Stay Healthy MEC TeleRx for Employee, and also the VIP Basic. Um, you will also be enrolled into Dental for Employee, Live for Employee, Vision for Employee, Critical Illness for Employee, Group Accident for Employee, Behavior Health for Employee, and IV SoterPlus for Employee. If you have any questions, you're welcome to give us a call at 800-497-4856. We're open from 8:00 AM up until 8:00 PM Eastern Time. And you do have 30 days from the day that you receive your first check to make any of these changes. Thank you. Have a nice day.

### **Conversation Format**

Speaker speaker\_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_1: Your call has been forwarded to voicemail. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up.

Speaker speaker\_2: Okay. Good morning. I'm calling from Benefits on a Card on behalf of the Management Analyzing Utilization, MAU INC. We're currently processing enrollment forms, and you selected a few plans that can't be combined. So at the moment, you will be enrolled into the lowest level, being the Stay Healthy MEC TeleRx for Employee, and also the VIP Basic. Um, you will also be enrolled into Dental for Employee, Live for Employee, Vision for Employee, Critical Illness for Employee, Group Accident for Employee, Behavior Health for Employee, and IV SoterPlus for Employee. If you have any questions, you're welcome to give us a call at 800-497-4856. We're open from 8:00 AM up until 8:00 PM Eastern Time. And you do have 30 days from the day that you receive your first check to make any of these changes. Thank you. Have a nice day.