

## **Transcript: Estefania**

**Acevedo-5032313947734016-6341446714048512**

### **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits in a Card. My name is Stephanie. How can I assist you? Um, hello? Yes, sir. How can I help you? Um, are you in the Carson branch? No, sir. We're the healthcare administrators for, um- Oh. ... staffing agencies. Oh, never mind then. Sorry. It's okay. All right, bye.

### **Conversation Format**

Speaker speaker\_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_1: Thank you for calling Benefits in a Card. My name is Stephanie. How can I assist you?

Speaker speaker\_2: Um, hello?

Speaker speaker\_1: Yes, sir. How can I help you?

Speaker speaker\_2: Um, are you in the Carson branch?

Speaker speaker\_1: No, sir. We're the healthcare administrators for, um-

Speaker speaker\_2: Oh.

Speaker speaker\_1: ... staffing agencies.

Speaker speaker\_2: Oh, never mind then. Sorry.

Speaker speaker\_1: It's okay.

Speaker speaker\_2: All right, bye.