

Transcript: Estefania

Acevedo-5004053656551424-4681419471372288

Full Transcript

... call has been forwarded to voicemail. Your call may be monitored or recorded for quality assurance purposes. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up. Hey, good afternoon. I'm calling from Benefits in a Card on behalf of Hamilton Record Group. We're currently processing an enrollment form that you filled out on March 26th, 2025. You selected to be enrolled into dental, vision for employee only, as well as the life coverage for employee plus children. However, for the dependents information, you didn't add any of their information such as their social, date of birth, gender. So due to this, um, we are gonna n- um, not select coverage at this time due to the fact that a eligibility review has to be done if you do want to enroll into these plans. Um, at the time, no coverage will be selected. If you do wish to enroll, like I said, most likely a eligibility review will have to be done, and if you do want to add your child into the life plan, we do need the dependents information. Um, again at this time no coverage will be selected, but if you do want to enroll, you have 30 days from the day that you received your first check to give us a call and do so. Um, we're open from 8:00 AM up until 8:00 PM Monday through Friday, Eastern time. Our phone number is 800-497-4856. So at the time, no coverage will be selected. Um, if you do wish to add your children and to enroll, you're welcome to give us a call and do so. Thank you. Have a nice day.

Conversation Format

Speaker speaker_0: ... call has been forwarded to voicemail.

Speaker speaker_1: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_0: The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up.

Speaker speaker_2: Hey, good afternoon. I'm calling from Benefits in a Card on behalf of Hamilton Record Group. We're currently processing an enrollment form that you filled out on March 26th, 2025. You selected to be enrolled into dental, vision for employee only, as well as the life coverage for employee plus children. However, for the dependents information, you didn't add any of their information such as their social, date of birth, gender. So due to this, um, we are gonna n- um, not select coverage at this time due to the fact that a eligibility review has to be done if you do want to enroll into these plans. Um, at the time, no coverage will be selected. If you do wish to enroll, like I said, most likely a eligibility review will have to be done, and if you do want to add your child into the life plan, we do need the dependents

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