

Transcript: Estefania

Acevedo-4995050098704384-4928457637412864

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Good afternoon. I'm calling from Benefits CenterCard on behalf of Hamilton Record Group. I'd like to speak with Mr. Tyreek. Yeah. Um, so we spoke yesterday regarding your dental and vision plan. So the main office did come back to let me know that you are eligible. So I went ahead and enrolled you into the dental plan for \$3.38 for employee and vision for \$1.99. Um, it looks like that would be a weekly deduction of \$5.37 from your paycheck. So you typically have to allow one or two weeks for the staff and agency to start making those deductions. Once you see the first deduction of the \$5.37 come out of your paycheck, the following Monday of that first deduction is when your plan s- becomes active. And by that Thursday or Friday, your first week of activation, you should be getting your dental and vision card. And if for some reason you have, like, a dental appointment or a vision appointment coming up and you still don't have your cards, you're welcome to give us a call and we can email them to you. Okay. Thank you. You're welcome. Were those the only two plans that you wanted to add, dental and vision? Mm-hmm. Okay. And like I said, you just have to wait for them to do that first deduction. Once they do that first deduction of the \$5.37, um, that's when your plans become effective, that following Monday and it's weekly deductions, okay? Okay. Thank you. You're welcome. Have a nice day. You too.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Good afternoon. I'm calling from Benefits CenterCard on behalf of Hamilton Record Group. I'd like to speak with Mr. Tyreek.

Speaker speaker_2: Yeah.

Speaker speaker_1: Um, so we spoke yesterday regarding your dental and vision plan. So the main office did come back to let me know that you are eligible. So I went ahead and enrolled you into the dental plan for \$3.38 for employee and vision for \$1.99. Um, it looks like that would be a weekly deduction of \$5.37 from your paycheck. So you typically have to allow one or two weeks for the staff and agency to start making those deductions. Once you see the first deduction of the \$5.37 come out of your paycheck, the following Monday of that first deduction is when your plan s- becomes active. And by that Thursday or Friday, your first week of activation, you should be getting your dental and vision card. And if for some reason you have, like, a dental appointment or a vision appointment coming up and you still don't have

your cards, you're welcome to give us a call and we can email them to you.

Speaker speaker_2: Okay. Thank you.

Speaker speaker_1: You're welcome. Were those the only two plans that you wanted to add, dental and vision?

Speaker speaker_2: Mm-hmm.

Speaker speaker_1: Okay. And like I said, you just have to wait for them to do that first deduction. Once they do that first deduction of the \$5.37, um, that's when your plans become effective, that following Monday and it's weekly deductions, okay?

Speaker speaker_2: Okay. Thank you.

Speaker speaker_1: You're welcome. Have a nice day.

Speaker speaker_2: You too.