

Transcript: Estefania

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Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Good afternoon, I'm calling from Benefits Center Card on behalf of BGSS. We're currently processing enrollment forms, and you currently selected a plan for some virtual primary care for \$5.99, being a weekly deduction out of your paycheck. However, you also chose not to participate, so we were just calling to ask if you did want to enroll into that plan, or if you wanted to decline coverage. For now, you will be declined, so if you do want to be enrolled in-- into any healthcare benefits with BGSS, you have 30 days from the day that you receive your first check to enroll into any healthcare benefits. Again, our phone number is 800-497-4856. We're open from 8:00 AM up until 8:00 PM Eastern Time. And at the moment, you will be declined coverage. Thank you.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Good afternoon, I'm calling from Benefits Center Card on behalf of BGSS. We're currently processing enrollment forms, and you currently selected a plan for some virtual primary care for \$5.99, being a weekly deduction out of your paycheck. However, you also chose not to participate, so we were just calling to ask if you did want to enroll into that plan, or if you wanted to decline coverage. For now, you will be declined, so if you do want to be enrolled in-- into any healthcare benefits with BGSS, you have 30 days from the day that you receive your first check to enroll into any healthcare benefits. Again, our phone number is 800-497-4856. We're open from 8:00 AM up until 8:00 PM Eastern Time. And at the moment, you will be declined coverage. Thank you.