Transcript: Estefania Acevedo-4967832618188800-5457737827926016

Full Transcript

Thank you for calling Benefits in a Card. My name is Stephanie. How can I assist you? Hello. Um, I recently just got hired at Yamaha, and I'm trying to opt out of the insurance that I applied for when I first started. Okay. I chose it for vision and dental. Gotcha. What staff and agency is it? Uh, MAU. And then what are the last four of your Social? Um, 3738. And your first and last name? Patricia Status. Okay. I'm sorry, you said 3738? Yes. Okay. And then for security purposes, can you verify your address and date of birth? 113 Lakeside Way, Newnan, Georgia, February 10th, 2005. Okay, thank you. And then 334-650-2235 is your phone number? Yes. Okay. And then you said you wanted to cancel that pending enrollment? Yes. Okay, I went ahead and did that. Um, so you won't be enrolled into anything anymore. Okay, thank you so much. You're welcome. Have a nice day. Thank you. You too. That was...

Conversation Format

Speaker speaker_0: Thank you for calling Benefits in a Card. My name is Stephanie. How can I assist you?

Speaker speaker_1: Hello. Um, I recently just got hired at Yamaha, and I'm trying to opt out of the insurance that I applied for when I first started.

Speaker speaker_0: Okay.

Speaker speaker_1: I chose it for vision and dental.

Speaker speaker_0: Gotcha. What staff and agency is it?

Speaker speaker_1: Uh, MAU.

Speaker speaker_0: And then what are the last four of your Social?

Speaker speaker_1: Um, 3738.

Speaker speaker_0: And your first and last name?

Speaker speaker_1: Patricia Status.

Speaker speaker_0: Okay. I'm sorry, you said 3738?

Speaker speaker_1: Yes.

Speaker speaker_0: Okay. And then for security purposes, can you verify your address and date of birth?

Speaker speaker_1: 113 Lakeside Way, Newnan, Georgia, February 10th, 2005.

Speaker speaker_0: Okay, thank you. And then 334-650-2235 is your phone number?

Speaker speaker_1: Yes.

Speaker speaker_0: Okay. And then you said you wanted to cancel that pending enrollment?

Speaker speaker_1: Yes.

Speaker speaker_0: Okay, I went ahead and did that. Um, so you won't be enrolled into anything anymore.

Speaker speaker_1: Okay, thank you so much.

Speaker speaker_0: You're welcome. Have a nice day.

Speaker speaker_1: Thank you. You too.

Speaker speaker_2: That was...