

Transcript: Estefania

Acevedo-4964002820833280-5703932245229568

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Hello, this is Mr. Salinas. I am not available at the moment. Please leave your message and, uh, I will, uh, look at it when I can. Bye-bye. Hey, good afternoon. I'm calling from Benefits CenterCard on behalf of BTS. We're currently processing an enrollment form that you filled out on the 26th of February. You selected to be enrolled into one of the healthcare benefits, but you also selected to decline coverage. Um, I was just calling to see if you did want to enroll or if you wanted to decline. At the moment, I will decline coverage, but if you do want to enroll, you have 30 days from the day that you receive your first check to give us a call and do so. But for now, coverage will be declined. We're open from 8:00 AM up until 8:00 PM Eastern Time, Monday through Friday. Our phone number is 800-497-4856. Thank you, have a nice day.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Hello, this is Mr. Salinas. I am not available at the moment. Please leave your message and, uh, I will, uh, look at it when I can. Bye-bye.

Speaker speaker_2: Hey, good afternoon. I'm calling from Benefits CenterCard on behalf of BTS. We're currently processing an enrollment form that you filled out on the 26th of February. You selected to be enrolled into one of the healthcare benefits, but you also selected to decline coverage. Um, I was just calling to see if you did want to enroll or if you wanted to decline. At the moment, I will decline coverage, but if you do want to enroll, you have 30 days from the day that you receive your first check to give us a call and do so. But for now, coverage will be declined. We're open from 8:00 AM up until 8:00 PM Eastern Time, Monday through Friday. Our phone number is 800-497-4856. Thank you, have a nice day.