

## **Transcript: Estefania**

**Acevedo-4929807662759936-5786410712612864**

### **Full Transcript**

Your call has been forwarded to voicemail. Your call may be monitored or recorded for quality assurance purposes. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up. Hey, good afternoon. I'm calling from Benefits Center Card on behalf of Hospitality Staffing Solutions. We're currently processing an enrollment form that we filled out on February 25th of this year, and it looks like you selected to be enrolled into some healthcare benefits that cannot be combined. So at the moment, you will be enrolled in the lowest level of those benefits. So, meaning you're gonna be enrolled into the Stay Healthy MEC Telara Rep, which is your preventative plan, and we're gonna leave the Stay Healthy MEC Enhanced out, as well as you're gonna be enrolled into life, vision, critical illness, and group accident. If you do wish to make any changes to your plans, you have 30 days from the day that you receive your first check to give us a call and do so. But for now, you will be enrolled in the lowest level of coverage. We're open from 8:00 AM up until 8:00 PM Eastern Time, Monday through Friday. Thank you. Have a nice day.

### **Conversation Format**

Speaker speaker\_0: Your call has been forwarded to voicemail.

Speaker speaker\_1: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_0: The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up.

Speaker speaker\_2: Hey, good afternoon. I'm calling from Benefits Center Card on behalf of Hospitality Staffing Solutions. We're currently processing an enrollment form that we filled out on February 25th of this year, and it looks like you selected to be enrolled into some healthcare benefits that cannot be combined. So at the moment, you will be enrolled in the lowest level of those benefits. So, meaning you're gonna be enrolled into the Stay Healthy MEC Telara Rep, which is your preventative plan, and we're gonna leave the Stay Healthy MEC Enhanced out, as well as you're gonna be enrolled into life, vision, critical illness, and group accident. If you do wish to make any changes to your plans, you have 30 days from the day that you receive your first check to give us a call and do so. But for now, you will be enrolled in the lowest level of coverage. We're open from 8:00 AM up until 8:00 PM Eastern Time, Monday through Friday. Thank you. Have a nice day.