

## **Transcript: Estefania**

**Acevedo-4897865062465536-5518744326815744**

### **Full Transcript**

Call has been forwarded to voicemail. Your call may be monitored or recorded while you are responding to messages. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up. Hey, good afternoon. I'm calling from Benefits on a hard-- Card on behalf of Hospitality Staffing Solutions. We're currently processing the enrollment forms for the staffing agency, and you selected one of their healthcare benefits, but you also selected to decline coverage. So we were just calling to see if you indeed wanted to participate or decline. But since we didn't receive a answer, at the moment, we will decline coverage. If you do wish to participate, you have 30 days from the day that you receive your first check to give us a call and do so. But at this time, we will decline coverage. We're open from 8:00 AM up until 8:00 PM Eastern Time, Monday through Friday. Thank you. Have a nice day.

### **Conversation Format**

Speaker speaker\_0: Call has been forwarded to voicemail.

Speaker speaker\_1: Your call may be monitored or recorded while you are responding to messages.

Speaker speaker\_0: The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up.

Speaker speaker\_2: Hey, good afternoon. I'm calling from Benefits on a hard-- Card on behalf of Hospitality Staffing Solutions. We're currently processing the enrollment forms for the staffing agency, and you selected one of their healthcare benefits, but you also selected to decline coverage. So we were just calling to see if you indeed wanted to participate or decline. But since we didn't receive a answer, at the moment, we will decline coverage. If you do wish to participate, you have 30 days from the day that you receive your first check to give us a call and do so. But at this time, we will decline coverage. We're open from 8:00 AM up until 8:00 PM Eastern Time, Monday through Friday. Thank you. Have a nice day.