

## **Transcript: Estefania**

**Acevedo-4889285382422528-6223882699456512**

### **Full Transcript**

Thank you for calling Benefits in a Car. My name is Stephanie. How can I assist you? Hey, Stephanie. Um, I just got a text message from Dorothy Staffing that I was supposed to call this number, so I, I called it. Okay. Um, so we're the healthcare administrators for staffing agencies, one of them being Dorothy's. If you received that text, most likely, you are within the 30 days of receiving your first check, which means that you're eligible to enroll into healthcare benefits that they offer through their staffing agencies. It's only healthcare benefits, um, like dental, vision, preventative, and they do have their deductions to them. So depending on how many plans you select as well as if you include dependents with these plans has a lot to do with how much the weekly deduction for those healthcare benefits would be from your paycheck. And it is weekly deductions, and it's something totally optional, but you will be getting those reminders letting you know that you're within your personal open enrollment. Okay. No, I under- I understand that. Okay, okay. And then- I'm not ready to open right now. Okay. Yeah. They do give you 30 days, um, from the day that you receive your first check. If you don't want to enroll within those 30 days, since it's not mandatory and they don't have any type of auto-enrollment, you wouldn't have to call or anything to let us know. But if you do want to enroll, it is important that you do it within that window or within company open enrollment, which is in the month of December. Okay? Okay. I appreciate all that info. All right. Uh, well, I hope you have a great day. You, too. If you do want to enroll, we're open from 8:00 AM up until 8:00 PM Eastern Time. Okay. Thank you. You're welcome. Have a nice day.

### **Conversation Format**

Speaker speaker\_0: Thank you for calling Benefits in a Car. My name is Stephanie. How can I assist you?

Speaker speaker\_1: Hey, Stephanie. Um, I just got a text message from Dorothy Staffing that I was supposed to call this number, so I, I called it.

Speaker speaker\_0: Okay. Um, so we're the healthcare administrators for staffing agencies, one of them being Dorothy's. If you received that text, most likely, you are within the 30 days of receiving your first check, which means that you're eligible to enroll into healthcare benefits that they offer through their staffing agencies. It's only healthcare benefits, um, like dental, vision, preventative, and they do have their deductions to them. So depending on how many plans you select as well as if you include dependents with these plans has a lot to do with how much the weekly deduction for those healthcare benefits would be from your paycheck. And it is weekly deductions, and it's something totally optional, but you will be getting those

reminders letting you know that you're within your personal open enrollment.

Speaker speaker\_1: Okay. No, I under- I understand that. Okay, okay.

Speaker speaker\_0: And then-

Speaker speaker\_1: I'm not ready to open right now.

Speaker speaker\_0: Okay.

Speaker speaker\_1: Yeah.

Speaker speaker\_0: They do give you 30 days, um, from the day that you receive your first check. If you don't want to enroll within those 30 days, since it's not mandatory and they don't have any type of auto-enrollment, you wouldn't have to call or anything to let us know. But if you do want to enroll, it is important that you do it within that window or within company open enrollment, which is in the month of December. Okay?

Speaker speaker\_1: Okay. I appreciate all that info.

Speaker speaker\_0: All right. Uh, well, I hope you have a great day.

Speaker speaker\_1: You, too.

Speaker speaker\_0: If you do want to enroll, we're open from 8:00 AM up until 8:00 PM Eastern Time.

Speaker speaker\_1: Okay. Thank you.

Speaker speaker\_0: You're welcome. Have a nice day.