

Transcript: Estefania

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Full Transcript

He said, he said, "You disrespectful." ? Thank you for calling Benefits in a Card, my name is Stephanie, how can I assist you? Yes, I got a message from y'all saying that my, something about a first paycheck or something like that. Okay. So like ... So we're the healthcare... Uh-huh. We're the healthcare administrators for staffing agencies around the nation. Mm-hmm. So if you received that message, most likely it's the administrate, um, whatever staffing agency you're working with. Mm-hmm. And you have 30 days from the day that you receive your first check to be eligible to enroll into healthcare benefits that they offer through their staffing agency. Mm-hmm. Depending on how many plans you select as well as if you include dependents. It has a lot to do with how much the weekly deduction is from your paycheck for those selected plans. Mm-hmm. And it's only healthcare benefits like dental, vision, behavioral health, um, so only healthcare- Oh, wow. ... benefits. And they do have- Okay. ... their weekly deduction to them. It's something totally optional, not mandatory, but they will- Okay. ... let you know that you do only have 30 days from the day that you receive your first check to be eligible to enroll into those benefits. Um, some staffing agencies do auto-enroll their new hires into a plan called the MEC LRS, but not all of them. What staffing agency do you work for? Um, I do not even work for an agency. I mean, 'cause right now I work for like a home, I work for a home health company. Mm. Um, what's the name of it? 'Cause this is for like- Oh... ... staffing agencies. It's called, uh, it's called, uh, what's you call it? It's called Care pi- Care, Care Builders. Care Builders at Home. Okay. So, yeah, they offer, um, healthcare benefits to their new hires. Let me see if they have any type of auto enrollment, um, and it would be through ACP. Yeah, that's what it said. It says A- ACP when I got the mess- Mm-hmm. When I got the message. That's what made me call 'cause I was like, "Huh?" Yeah. That's their... I guess they're the agency- And they're just their client. Oh, okay. Um, but they don't have any type of auto enrollment. So if you didn't wanna enroll, you wouldn't really have to do anything. But if you did, you would have to call within those 30 days. Mm-hmm. And it is weekly deductions from your paycheck that they would be- Yes, ma'am. ... deducting. Mm-hmm. Is it something that you were- Uh-huh. ... wanting to do or... Oh, no, I just wanted to know about it because I had got the, you know, 'cause I had got the message from you. Yeah. Oh, yeah. So I had... Yes, ma'am. And this is gonna be, if you don't wanna, um, enroll or anything, I would just ignore the messages 'cause it's just reminders that all their new hires get when they're within that period. Yes, ma'am. Did you have any other questions? No, ma'am. That'll be all. All right. Well, I hope you have a great day. Okay.

Conversation Format

Speaker speaker_0: He said, he said, "You disrespectful." ?

Speaker speaker_1: Thank you for calling Benefits in a Card, my name is Stephanie, how can I assist you?

Speaker speaker_0: Yes, I got a message from y'all saying that my, something about a first paycheck or something like that.

Speaker speaker_1: Okay.

Speaker speaker_0: So like ...

Speaker speaker_1: So we're the healthcare... Uh-huh. We're the healthcare administrators for staffing agencies around the nation.

Speaker speaker_0: Mm-hmm.

Speaker speaker_1: So if you received that message, most likely it's the administrate, um, whatever staffing agency you're working with.

Speaker speaker_0: Mm-hmm.

Speaker speaker_1: And you have 30 days from the day that you receive your first check to be eligible to enroll into healthcare benefits that they offer through their staffing agency.

Speaker speaker_0: Mm-hmm.

Speaker speaker_1: Depending on how many plans you select as well as if you include dependents. It has a lot to do with how much the weekly deduction is from your paycheck for those selected plans.

Speaker speaker_0: Mm-hmm.

Speaker speaker_1: And it's only healthcare benefits like dental, vision, behavioral health, um, so only healthcare-

Speaker speaker_0: Oh, wow.

Speaker speaker_1: ... benefits. And they do have-

Speaker speaker_0: Okay.

Speaker speaker_1: ... their weekly deduction to them. It's something totally optional, not mandatory, but they will-

Speaker speaker_0: Okay.

Speaker speaker_1: ... let you know that you do only have 30 days from the day that you receive your first check to be eligible to enroll into those benefits. Um, some staffing agencies do auto-enroll their new hires into a plan called the MEC LRS, but not all of them. What staffing agency do you work for?

Speaker speaker_0: Um, I do not even work for an agency. I mean, 'cause right now I work for like a home, I work for a home health company.

Speaker speaker_1: Mm. Um, what's the name of it? 'Cause this is for like-

Speaker speaker_0: Oh...

Speaker speaker_1: ... staffing agencies.

Speaker speaker_0: It's called, uh, it's called, uh, what's you call it? It's called Care pi- Care, Care Builders. Care Builders at Home.

Speaker speaker_1: Okay. So, yeah, they offer, um, healthcare benefits to their new hires. Let me see if they have any type of auto enrollment, um, and it would be through ACP.

Speaker speaker_0: Yeah, that's what it said. It says A- ACP when I got the mess-

Speaker speaker_1: Mm-hmm.

Speaker speaker_0: When I got the message. That's what made me call 'cause I was like, "Huh?"

Speaker speaker_1: Yeah. That's their... I guess they're the agency- And they're just their client.

Speaker speaker_0: Oh, okay.

Speaker speaker_1: Um, but they don't have any type of auto enrollment. So if you didn't wanna enroll, you wouldn't really have to do anything. But if you did, you would have to call within those 30 days.

Speaker speaker_0: Mm-hmm.

Speaker speaker_1: And it is weekly deductions from your paycheck that they would be-

Speaker speaker_0: Yes, ma'am.

Speaker speaker_1: ... deducting.

Speaker speaker_0: Mm-hmm.

Speaker speaker_1: Is it something that you were-

Speaker speaker_0: Uh-huh.

Speaker speaker_1: ... wanting to do or...

Speaker speaker_0: Oh, no, I just wanted to know about it because I had got the, you know, 'cause I had got the message from you.

Speaker speaker_1: Yeah. Oh, yeah.

Speaker speaker_0: So I had... Yes, ma'am.

Speaker speaker_1: And this is gonna be, if you don't wanna, um, enroll or anything, I would just ignore the messages 'cause it's just reminders that all their new hires get when they're within that period.

Speaker speaker_0: Yes, ma'am.

Speaker speaker_1: Did you have any other questions?

Speaker speaker_0: No, ma'am. That'll be all.

Speaker speaker_1: All right. Well, I hope you have a great day.

Speaker speaker_0: Okay.