

Transcript: Estefania

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Full Transcript

Your call has been forwarded to voicemail. Your call may be monitored or recorded for quality assurance purposes. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up. Hey, good afternoon. I'm calling from Benefits CenterCard on behalf of BTS. We're currently processing an enrollment form that you filled out on 03/19/25 for some healthcare benefits. You selected to be enrolled but you also selected not to receive any coverage. So at the moment, we will decline the coverage. If you do wish to enroll, you have 30 days from the day that you receive your first check to give us a call and do so. At this time, coverage will be declined. If you have any questions, our phone number is 800-497-8456. We're open from 8:00 AM up until 8:00 PM Monday through Friday. Thank you. Have a nice day.

Conversation Format

Speaker speaker_0: Your call has been forwarded to voicemail.

Speaker speaker_1: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_0: The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up.

Speaker speaker_2: Hey, good afternoon. I'm calling from Benefits CenterCard on behalf of BTS. We're currently processing an enrollment form that you filled out on 03/19/25 for some healthcare benefits. You selected to be enrolled but you also selected not to receive any coverage. So at the moment, we will decline the coverage. If you do wish to enroll, you have 30 days from the day that you receive your first check to give us a call and do so. At this time, coverage will be declined. If you have any questions, our phone number is 800-497-8456. We're open from 8:00 AM up until 8:00 PM Monday through Friday. Thank you. Have a nice day.