

Transcript: Estefania

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Full Transcript

Thank you for calling Benefits in a Card. My name is Stephanie. How can I assist you? Hey, my name is Desmond. Um, and I work at Emerson Market, oh, man, um, I work at but I haven't received my whole check. I've been working, um, for the past couple of days or whatever, and my check have not been what I've been working, like the days I've been working. I was trying to see what's the, uh, issue. So, we don't work in that staffing agency. We're just the healthcare administrators for them. Um, so- Okay. ... regarding like your paycheck, we don't deal with that. You would actually have to call them directly. We're only the healthcare administrator. So, if you want to sign up for healthcare benefits through them, this is the number that you call. Okay, thank you. You're welcome.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits in a Card. My name is Stephanie. How can I assist you?

Speaker speaker_1: Hey, my name is Desmond. Um, and I work at Emerson Market, oh, man, um, I work at but I haven't received my whole check. I've been working, um, for the past couple of days or whatever, and my check have not been what I've been working, like the days I've been working. I was trying to see what's the, uh, issue.

Speaker speaker_0: So, we don't work in that staffing agency. We're just the healthcare administrators for them. Um, so-

Speaker speaker_1: Okay.

Speaker speaker_0: ... regarding like your paycheck, we don't deal with that. You would actually have to call them directly. We're only the healthcare administrator. So, if you want to sign up for healthcare benefits through them, this is the number that you call.

Speaker speaker_1: Okay, thank you.

Speaker speaker_0: You're welcome.