

Transcript: Estefania

Acevedo-4812112377462784-4933976101797888

Full Transcript

Hello? Your call may be monitored or recorded for quality assurance purposes. No, I think Hey, good afternoon. I'm calling from the on behalf of Crown Services. Um, I'm looking to speak with Ms. Thomas. This is her, yeah. That was... I believe... Uh, I thought we got connected. I've called back. Let me tell the other lady that she called you back. Okay? Oh, okay. That's fine. Hello? Yes, ma'am. Yes, ma'am. Okay, cool. Did you ever get to, um, reach out to Carezza by any chance? I don't even know who or what that is. So, that would be the f... Let's see. That would be the pharmacy you have to reach out to. I'm not sure. I believe they already transferred you to them, if I'm not mistaken. Yeah. Uh-hu... One second. This might be them calling me back. Okay. Okay.

Conversation Format

Speaker speaker_0: Hello?

Speaker speaker_1: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_0: No, I think

Speaker speaker_2: Hey, good afternoon. I'm calling from the on behalf of Crown Services. Um, I'm looking to speak with Ms. Thomas.

Speaker speaker_0: This is her, yeah. That was... I believe... Uh, I thought we got connected. I've called back. Let me tell the other lady that she called you back. Okay?

Speaker speaker_2: Oh, okay. That's fine.

Speaker speaker_0: Hello?

Speaker speaker_2: Yes, ma'am.

Speaker speaker_0: Yes, ma'am. Okay, cool.

Speaker speaker_2: Did you ever get to, um, reach out to Carezza by any chance?

Speaker speaker_0: I don't even know who or what that is.

Speaker speaker_2: So, that would be the f...

Speaker speaker_0: Let's see.

Speaker speaker_2: That would be the pharmacy you have to reach out to. I'm not sure. I believe they already transferred you to them, if I'm not mistaken.

Speaker speaker_0: Yeah. Uh-hu... One second. This might be them calling me back.

Speaker speaker_2: Okay.

Speaker speaker_0: Okay.