

Transcript: Estefania

Acevedo-4773490453331968-6423231180259328

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits in a Card. My name's Stephanie. How can I assist you? Hi, yes, I just received a link for open enrollment through Crown Staffing and, um, I'm just trying to see what I'm all qualified for. Okay. I tried to do it online but I didn't understand it. Okay, yeah. I could explain the plans to you, um, I just need the four of your Social. Hello? Hello? Hello, are you still there? Hello?

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefits in a Card. My name's Stephanie. How can I assist you?

Speaker speaker_2: Hi, yes, I just received a link for open enrollment through Crown Staffing and, um, I'm just trying to see what I'm all qualified for.

Speaker speaker_1: Okay.

Speaker speaker_2: I tried to do it online but I didn't understand it.

Speaker speaker_1: Okay, yeah. I could explain the plans to you, um, I just need the four of your Social. Hello? Hello? Hello, are you still there? Hello?