

Transcript: Estefania

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Full Transcript

The call has been forwarded- Your call may be monitored or recorded for quality assurance purposes. Hey, good afternoon. I'm calling from Benefits on a Card on behalf of Hospitality Staffing Solutions. Can I speak with, um, Miss Amaya? Yes, ma'am. Who is this? Um, hey, hey, good afternoon. Um, I'm calling because we're processing an enrollment form for the healthcare benefits that the staffing agency offers. It looks like you filled it out on March 5th. Mm-hmm. Um, you selected to enroll into the Stay Healthy Plan for employee plus child. Um, but we didn't get the child's information. Do you still wanna include them?

Conversation Format

Speaker speaker_0: The call has been forwarded-

Speaker speaker_1: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_2: Hey, good afternoon. I'm calling from Benefits on a Card on behalf of Hospitality Staffing Solutions. Can I speak with, um, Miss Amaya?

Speaker speaker_3: Yes, ma'am. Who is this?

Speaker speaker_2: Um, hey, hey, good afternoon. Um, I'm calling because we're processing an enrollment form for the healthcare benefits that the staffing agency offers. It looks like you filled it out on March 5th.

Speaker speaker_3: Mm-hmm.

Speaker speaker_2: Um, you selected to enroll into the Stay Healthy Plan for employee plus child. Um, but we didn't get the child's information. Do you still wanna include them?