

Transcript: Estefania

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Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Hello? Hello? Hello?
Thank you for calling 3R. My name is Stephanie. How can I assist you? Hey, Stephanie.
You're coming in and out. I, I kinda heard that. Um, I'm just trying to figure out my insurance number or how to get a replacement card. Hello? You there? Hello?

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Hello? Hello? Hello?

Speaker speaker_0: Thank you for calling 3R. My name is Stephanie. How can I assist you?

Speaker speaker_1: Hey, Stephanie. You're coming in and out. I, I kinda heard that. Um, I'm just trying to figure out my insurance number or how to get a replacement card. Hello? You there? Hello?