

Transcript: Estefania

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Full Transcript

Call has been forwarded- Your call may be monitored- ... to voicemail. ... or recorded for quality assurance purposes. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up. Hey, good afternoon. I'm calling from Benefit Center Card on behalf of MAU. We're currently processing enrollment forms for your staffing agency, and you selected to enroll into dental for employee, vision for employee, critical illness for employee, NEC for employee, and you also selected term life for employee and child. However, we were missing your child's information. So for now, for the term life plan, we will change this plan to employee only. If you do wish to add your child as a dependent, you are welcome to give us a call at 800-497-4856. We're open from 8:00 AM up until 8:00 PM Eastern Time. But for now, you will be enrolled into this plan for employee only. Thank you. Have a nice day.

Conversation Format

Speaker speaker_0: Call has been forwarded-

Speaker speaker_1: Your call may be monitored-

Speaker speaker_0: ... to voicemail.

Speaker speaker_1: ... or recorded for quality assurance purposes.

Speaker speaker_0: The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up.

Speaker speaker_2: Hey, good afternoon. I'm calling from Benefit Center Card on behalf of MAU. We're currently processing enrollment forms for your staffing agency, and you selected to enroll into dental for employee, vision for employee, critical illness for employee, NEC for employee, and you also selected term life for employee and child. However, we were missing your child's information. So for now, for the term life plan, we will change this plan to employee only. If you do wish to add your child as a dependent, you are welcome to give us a call at 800-497-4856. We're open from 8:00 AM up until 8:00 PM Eastern Time. But for now, you will be enrolled into this plan for employee only. Thank you. Have a nice day.