

## **Transcript: Estefania**

**Acevedo-4754297336414208-6637930674438144**

### **Full Transcript**

Your call has been forwarded to voicemail. Your call may be monitored or recorded for quality assurance purposes. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up. Hey, good afternoon. I'm calling from Benefits Center Card on behalf of Focus Workforce Management. You c- currently are processing enrollment forms, and you didn't select any plans, as well as you didn't select to part- not participate. Um, so due to this, at the moment, we will decline coverage. If you do wish to enroll, you do have until 30 days from the day that we receive your very first check to do so. For you, by the looks of it, your last day to enroll is February 28th. So if you do wanna enroll into the healthcare benefits that Focus Workforce Management offers, you have until February 28th to give us a call and do so. But at this time, coverage will be declined. We're open from 8:00 AM up until 8:00 PM Eastern Time. Thank you. Have a nice day.

### **Conversation Format**

Speaker speaker\_0: Your call has been forwarded to voicemail. Your call may be monitored or recorded for quality assurance purposes. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up.

Speaker speaker\_1: Hey, good afternoon. I'm calling from Benefits Center Card on behalf of Focus Workforce Management. You c- currently are processing enrollment forms, and you didn't select any plans, as well as you didn't select to part- not participate. Um, so due to this, at the moment, we will decline coverage. If you do wish to enroll, you do have until 30 days from the day that we receive your very first check to do so. For you, by the looks of it, your last day to enroll is February 28th. So if you do wanna enroll into the healthcare benefits that Focus Workforce Management offers, you have until February 28th to give us a call and do so. But at this time, coverage will be declined. We're open from 8:00 AM up until 8:00 PM Eastern Time. Thank you. Have a nice day.