

**Transcript: Estefania**

**Acevedo-4748086193471488-5136121103958016**

## **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. Your call has been forwarded to an automatic voice message system. Eight, five, nine, four, eight, one, two, five, one, three is not available. At the tone, please record your message. When you have finished recording, you may hang up or press one for more options. Hey, good afternoon. I'm calling from Benefits in a Card on behalf of the Hamilton Records Group. We're currently processing an enrollment form that you filled out on March 10th of this year for some healthcare benefits. You selected all the medical plans, however, so, so far right now, you will be enrolled in the lowest level of coverage, being the BIP Standard and the MEC Clearance, as well as behavior health, vision, dental... For a weekly deduction of \$38.47 from your paycheck. Please allow one or two weeks for your staffing agency to start making this deduction. Once you see the first deduction of \$38.47 the following Monday is when your plans will become active. If you do not want to make any changes into your coverage, you're welcome to give us a call at 800-497-4856. We're open from 8:00 AM up until 8:00 PM Eastern Time. You have 30 days from the day that you receive your first check to do so. Thank you, and have a nice day.

## **Conversation Format**

Speaker speaker\_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_1: Your call has been forwarded to an automatic voice message system. Eight, five, nine, four, eight, one, two, five, one, three is not available. At the tone, please record your message. When you have finished recording, you may hang up or press one for more options.

Speaker speaker\_2: Hey, good afternoon. I'm calling from Benefits in a Card on behalf of the Hamilton Records Group. We're currently processing an enrollment form that you filled out on March 10th of this year for some healthcare benefits. You selected all the medical plans, however, so, so far right now, you will be enrolled in the lowest level of coverage, being the BIP Standard and the MEC Clearance, as well as behavior health, vision, dental... For a weekly deduction of \$38.47 from your paycheck. Please allow one or two weeks for your staffing agency to start making this deduction. Once you see the first deduction of \$38.47 the following Monday is when your plans will become active. If you do not want to make any changes into your coverage, you're welcome to give us a call at 800-497-4856. We're open from 8:00 AM up until 8:00 PM Eastern Time. You have 30 days from the day that you receive your first check to do so. Thank you, and have a nice day.