

Transcript: Estefania

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Full Transcript

Hello. Your call may be monitored or recorded for quality assurance purposes. Hey, good afternoon. I'm calling from Benefits in a Card on behalf of the Hamilton Record Group. I'm looking to speak with Ms. Tristan? Tristan. Um, hey, good afternoon. I'm calling from Benefits in a Card. We're currently processing enrollment forms for the healthcare benefits, and we noticed that you left your enrollment form blank. So I was actually calling to see if you wanted to enroll into the healthcare benefits through Staffing Agency, or if you wanted to decline the coverage? I'll decline it. Okay. All right. That's all I needed. Thank you. Have a nice day. All right, thank you. Yes, ma'am.

Conversation Format

Speaker speaker_0: Hello.

Speaker speaker_1: Your call may be monitored or recorded for quality assurance purposes. Hey, good afternoon. I'm calling from Benefits in a Card on behalf of the Hamilton Record Group. I'm looking to speak with Ms. Tristan?

Speaker speaker_0: Tristan.

Speaker speaker_1: Um, hey, good afternoon. I'm calling from Benefits in a Card. We're currently processing enrollment forms for the healthcare benefits, and we noticed that you left your enrollment form blank. So I was actually calling to see if you wanted to enroll into the healthcare benefits through Staffing Agency, or if you wanted to decline the coverage?

Speaker speaker_0: I'll decline it.

Speaker speaker_1: Okay. All right. That's all I needed. Thank you. Have a nice day.

Speaker speaker_0: All right, thank you. Yes, ma'am.