

Transcript: Estefania

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Full Transcript

Thank you for calling Benefits in the Car. My name is Stephanie. How can I assist you? Hey, this is Cory Evans. I seen one of your guys... Somebody's called me. Okay. Um- And they gave me this number. It was probably regarding some healthcare benefi-... Okay. Um- Okay. It said something about a- I'm sorry, you were breaking up. They said- Did you say that you- They said something about enrollment. Am I supposed to be getting enrolled about a job or something, getting started? Yes, sir. Are you currently working with a new staffing agency? No, uh, it's Hamilton Rikers. Okay, so it's probably regarding their healthcare benefits that they offer. So, it sounds like you're within your personal open enrollment period, which means you have 30 days from the day that you receive your first check to enroll into healthcare benefits if you do wish to do so. Um, Hamilton Riker doesn't have any type of auto-enrollment, so if you don't want to enroll, you wouldn't have to do anything. But if you do want to enroll, it is important that you know that they do only give you 30 days from the time that you receive your first check to do so. Um, after those 30 days, you would have to enroll within company open enrollment, um, which I can check real quick to see what month that falls in. I just need to know if I had a job. I don't know what's going on. So, we're just the healthcare administrators for them. We just take care of their, um, enrollment. If you do want to enroll into healthcare benefits, this is the number you call. We don't actually work there. Oh, so the- We just handle their healthcare benefits. ... they got me on insurance right now? Mm-hmm. They got me on medical care, medical care right... They, uh, they got me on the insurance right now. I'm, I mean, I'm already on insurance for health care. Oh, okay. Uh, like I said, it's optional. It's just reminders that you're gonna be getting regarding personal open enrollment since they do offer, um, healthcare benefits. But it's not mandatory, so if you don't want to enroll, you can just simply ignore the messages and the calls. Okay. Yes, sir. All right. All right, thank you. Did you have any other questions? No, I'm just gonna call them back and... If I, if I do, I'll call them. I don't... I thought it was something about a job. I didn't know y'all didn't work there, but I heard this on the- Yeah, no. We just handle their, um, healthcare benefits. All right, thank you. All right, you're welcome. I hope you have a great day. You too.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits in the Car. My name is Stephanie. How can I assist you?

Speaker speaker_1: Hey, this is Cory Evans. I seen one of your guys... Somebody's called me.

Speaker speaker_0: Okay. Um-

Speaker speaker_1: And they gave me this number.

Speaker speaker_0: It was probably regarding some healthcare benefi-... Okay. Um-

Speaker speaker_1: Okay. It said something about a-

Speaker speaker_0: I'm sorry, you were breaking up.

Speaker speaker_1: They said-

Speaker speaker_0: Did you say that you-

Speaker speaker_1: They said something about enrollment. Am I supposed to be getting enrolled about a job or something, getting started?

Speaker speaker_0: Yes, sir. Are you currently working with a new staffing agency?

Speaker speaker_1: No, uh, it's Hamilton Rikers.

Speaker speaker_0: Okay, so it's probably regarding their healthcare benefits that they offer. So, it sounds like you're within your personal open enrollment period, which means you have 30 days from the day that you receive your first check to enroll into healthcare benefits if you do wish to do so. Um, Hamilton Riker doesn't have any type of auto-enrollment, so if you don't want to enroll, you wouldn't have to do anything. But if you do want to enroll, it is important that you know that they do only give you 30 days from the time that you receive your first check to do so. Um, after those 30 days, you would have to enroll within company open enrollment, um, which I can check real quick to see what month that falls in.

Speaker speaker_1: I just need to know if I had a job. I don't know what's going on.

Speaker speaker_0: So, we're just the healthcare administrators for them. We just take care of their, um, enrollment. If you do want to enroll into healthcare benefits, this is the number you call. We don't actually work there.

Speaker speaker_1: Oh, so the-

Speaker speaker_0: We just handle their healthcare benefits.

Speaker speaker_1: ... they got me on insurance right now?

Speaker speaker_0: Mm-hmm.

Speaker speaker_1: They got me on medical care, medical care right... They, uh, they got me on the insurance right now. I'm, I mean, I'm already on insurance for health care.

Speaker speaker_0: Oh, okay. Uh, like I said, it's optional. It's just reminders that you're gonna be getting regarding personal open enrollment since they do offer, um, healthcare benefits. But it's not mandatory, so if you don't want to enroll, you can just simply ignore the messages and the calls.

Speaker speaker_1: Okay.

Speaker speaker_0: Yes, sir.

Speaker speaker_1: All right. All right, thank you.

Speaker speaker_0: Did you have any other questions?

Speaker speaker_1: No, I'm just gonna call them back and... If I, if I do, I'll call them. I don't... I thought it was something about a job. I didn't know y'all didn't work there, but I heard this on the-

Speaker speaker_0: Yeah, no. We just handle their, um, healthcare benefits.

Speaker speaker_1: All right, thank you.

Speaker speaker_0: All right, you're welcome. I hope you have a great day.

Speaker speaker_1: You too.