

Transcript: Estefania

Acevedo-4718536553578496-5190016722714624

Full Transcript

Thank you for calling Benefits in a Card. My name is Stephanie. How can I assist you? Hello. My name is Sarah and I came to do the health work. I would like to- Oh, I'm having trouble hearing you, I'm sorry. Sounds like you're far away from the phone. Sorry, my headset doesn't work a lot of the time when I make a phone call so I have to use the, use other phone to call, to make the call. Hello? Yes, ma'am. Um. Can you hear me a little bit? Ooh, those... I'm still having trouble hearing you. I also cannot do call-backs because my last set hasn't

Conversation Format

Speaker speaker_0: Thank you for calling Benefits in a Card. My name is Stephanie. How can I assist you?

Speaker speaker_1: Hello. My name is Sarah and I came to do the health work. I would like to-

Speaker speaker_0: Oh, I'm having trouble hearing you, I'm sorry. Sounds like you're far away from the phone.

Speaker speaker_1: Sorry, my headset doesn't work a lot of the time when I make a phone call so I have to use the, use other phone to call, to make the call.

Speaker speaker_0: Hello? Yes, ma'am. Um.

Speaker speaker_1: Can you hear me a little bit?

Speaker speaker_0: Ooh, those... I'm still having trouble hearing you.

Speaker speaker_1: I also cannot do call-backs because my last set hasn't