

## **Transcript: Estefania**

**Acevedo-4715940679729152-5172804672503808**

### **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. You've reached Mark. Please leave your name and number. I will get back with you. Hey, good afternoon, Mr. Mark. I'm calling from Benefits Center Card on behalf of your staff at the agency. Um, I was actually calling to let you know that you just called to cancel that pending enrollment. I went ahead and canceled it, um, but I did have to let you know the disclaimer that you may still experience one or two deductions. There's a possibility that you wouldn't, but I still wanna let you know just in case you do. Um, but that has been canceled. Thank you.

### **Conversation Format**

Speaker speaker\_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_1: You've reached Mark. Please leave your name and number. I will get back with you.

Speaker speaker\_2: Hey, good afternoon, Mr. Mark. I'm calling from Benefits Center Card on behalf of your staff at the agency. Um, I was actually calling to let you know that you just called to cancel that pending enrollment. I went ahead and canceled it, um, but I did have to let you know the disclaimer that you may still experience one or two deductions. There's a possibility that you wouldn't, but I still wanna let you know just in case you do. Um, but that has been canceled. Thank you.