

Transcript: Estefania

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Full Transcript

Thank you for calling Benefits in a Card. My name is Stephanie. How can I assist you? Hi. Good morning. I was, um... Why was I calling? Oh, yeah, I received a message. What does it say? Said I needed to enroll in something. Hold on. It says I need to enroll in the Benefits in, in a Card. Okay. So we're the healthcare administrators for staffing agencies. Um, if you got that message, most likely you're within your first 30 days of receiving your first check, which makes you eligible to enroll into healthcare benefits that the staffing agency offers. It's something optional. It's not mandatory. But if you do wanna be enrolled, it is important that you do it within the first 30 days of receiving your paycheck. Um, depending on how many plans you select, which ones they are has a lot to do with how much the weekly deduction is from your paycheck. And it is weekly deductions, and it's only medical plans, like dental, vision, preventative. Um, what staffing agency are you with? Um, hold on, let me see. AT- oh, yeah, ATC. Uh, let me see if they participate in auto-enrolling. Some of them participate in auto-enrolling their new hires, and some of them don't. Let me see if they're one of the ones that do. Oh, wait. This is for, this is for... This is for the medical insurance? Yes, through the staffing agency. Oh, yeah. No, no, no, no, no. So that's okay because I did not wanna use their medical insurance. Their, their rates and they stuff was crazy. Okay. Yes, ma'am. And they don't participate. ATC Healthcare doesn't participate in auto-enrolling in, in anything. So if you don't wanna be enrolled, you don't really have to do anything. That's only if you wanna be enrolled. They do send out those reminders just to let you know that they've been- ... 30 days from the time that you receive your first check to be eligible. But if you don't want to, you don't really have to do anything. Okay. Thank you. I wasn't too sure what that was for. Thank you so much. You're welcome. Have a nice day. You too.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits in a Card. My name is Stephanie. How can I assist you?

Speaker speaker_1: Hi. Good morning. I was, um... Why was I calling? Oh, yeah, I received a message.

Speaker speaker_0: What does it say?

Speaker speaker_1: Said I needed to enroll in something. Hold on. It says I need to enroll in the Benefits in, in a Card.

Speaker speaker_0: Okay. So we're the healthcare administrators for staffing agencies. Um, if you got that message, most likely you're within your first 30 days of receiving your first check, which makes you eligible to enroll into healthcare benefits that the staffing agency offers. It's something optional. It's not mandatory. But if you do wanna be enrolled, it is important that you do it within the first 30 days of receiving your paycheck. Um, depending on how many plans you select, which ones they are has a lot to do with how much the weekly deduction is from your paycheck. And it is weekly deductions, and it's only medical plans, like dental, vision, preventative. Um, what staffing agency are you with?

Speaker speaker_1: Um, hold on, let me see. AT- oh, yeah, ATC.

Speaker speaker_0: Uh, let me see if they participate in auto-enrolling. Some of them participate in auto-enrolling their new hires, and some of them don't. Let me see if they're one of the ones that do.

Speaker speaker_1: Oh, wait. This is for, this is for... This is for the medical insurance?

Speaker speaker_0: Yes, through the staffing agency.

Speaker speaker_1: Oh, yeah. No, no, no, no, no. So that's okay because I did not wanna use their medical insurance. Their, their rates and they stuff was crazy.

Speaker speaker_0: Okay. Yes, ma'am. And they don't participate. ATC Healthcare doesn't participate in auto-enrolling in, in anything. So if you don't wanna be enrolled, you don't really have to do anything. That's only if you wanna be enrolled. They do send out those reminders just to let you know that they've been- ... 30 days from the time that you receive your first check to be eligible. But if you don't want to, you don't really have to do anything.

Speaker speaker_1: Okay. Thank you. I wasn't too sure what that was for. Thank you so much.

Speaker speaker_0: You're welcome. Have a nice day.

Speaker speaker_1: You too.