

## **Transcript: Estefania**

**Acevedo-4673396558053376-6559359647399936**

### **Full Transcript**

Thank you for calling Benefits in a Card. My name is Stephanie. How can I assist you? Yes, Stephanie. How are you doing? Hey. Good. Thank you. How about you? All right. My name is Demetrius McGruder. Uh, I've been working for ADAP, I think ADAP started with us about two years. But I was trying to enroll. I heard lately, uh, you have a 401plan. So we only, um, offer healthcare benefits. We don't- Oh, I see. ... 401. But you don't know if they do have one or not? Um, not with us that I know. Not that, not with us. I'm not sure if they have it in their end though. Oh. That would be something that you would have to ask the staffing agency. But I know, um, we don't do that in this number. Oh, okay. We would only enroll you into like healthcare benefits that they offer, such as like dental, vision, behavioral health, but, um, not the 401. Oh, okay. Uh, I'm a veteran, so I don't need none of that. Oh, okay. Yes, sir. Yeah. We unfortunately don't have that. Okay. Thank you very much. You're welcome. Have a nice day. You have a blessed one as well. Thank you.

### **Conversation Format**

Speaker speaker\_0: Thank you for calling Benefits in a Card. My name is Stephanie. How can I assist you?

Speaker speaker\_1: Yes, Stephanie. How are you doing?

Speaker speaker\_0: Hey. Good. Thank you. How about you?

Speaker speaker\_1: All right. My name is Demetrius McGruder. Uh, I've been working for ADAP, I think ADAP started with us about two years. But I was trying to enroll. I heard lately, uh, you have a 401plan.

Speaker speaker\_0: So we only, um, offer healthcare benefits. We don't-

Speaker speaker\_1: Oh, I see.

Speaker speaker\_0: ... 401.

Speaker speaker\_1: But you don't know if they do have one or not?

Speaker speaker\_0: Um, not with us that I know. Not that, not with us. I'm not sure if they have it in their end though.

Speaker speaker\_1: Oh.

Speaker speaker\_0: That would be something that you would have to ask the staffing agency. But I know, um, we don't do that in this number.

Speaker speaker\_1: Oh, okay.

Speaker speaker\_0: We would only enroll you into like healthcare benefits that they offer, such as like dental, vision, behavioral health, but, um, not the 401.

Speaker speaker\_1: Oh, okay. Uh, I'm a veteran, so I don't need none of that.

Speaker speaker\_0: Oh, okay. Yes, sir. Yeah. We unfortunately don't have that.

Speaker speaker\_1: Okay. Thank you very much.

Speaker speaker\_0: You're welcome. Have a nice day.

Speaker speaker\_1: You have a blessed one as well.

Speaker speaker\_0: Thank you.