

Transcript: Estefania

Acevedo-4663887916089344-4564072876130304

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. The subscriber you are trying to reach is not available. Please leave your message after the tone. Okay, good afternoon. I'm calling from Benefits Center Card on behalf of BGS. We're currently processing an enrollment form that you filled out on March 20th for some healthcare benefits. It looks like you selected the Stay Healthy and UC Telare for employee plus spouse, as well as for short-term disability for the family plan, and you didn't mention any of the dependents information. For both these plans, coverage will be declined to employee only. So again, between these two, coverage will be changed to employee only, as well as dental, life, vision, critical illness, group accident, behavioral health, identity social plus, free RMs and last year primary care. If you wish to make any changes or add these appendices, you're welcome to give us a chance. You have 30 days from the day that you receive your first check to give us a call back. We're open from 8:00 AM up until 8:00 PM Monday through Friday. Again, coverage will be changed to employee only. If you wish to make any changes, they give you 30 days from the day that you see your first check to do so. Thank you. Have a nice day.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: The subscriber you are trying to reach is not available. Please leave your message after the tone.

Speaker speaker_0: Okay, good afternoon. I'm calling from Benefits Center Card on behalf of BGS. We're currently processing an enrollment form that you filled out on March 20th for some healthcare benefits. It looks like you selected the Stay Healthy and UC Telare for employee plus spouse, as well as for short-term disability for the family plan, and you didn't mention any of the dependents information. For both these plans, coverage will be declined to employee only. So again, between these two, coverage will be changed to employee only, as well as dental, life, vision, critical illness, group accident, behavioral health, identity social plus, free RMs and last year primary care. If you wish to make any changes or add these appendices, you're welcome to give us a chance. You have 30 days from the day that you receive your first check to give us a call back. We're open from 8:00 AM up until 8:00 PM Monday through Friday. Again, coverage will be changed to employee only. If you wish to make any changes, they give you 30 days from the day that you see your first check to do so. Thank you. Have a nice day.