

Transcript: Estefania

Acevedo-4635824896131072-5085753456246784

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. This person cannot be reached at the moment. Please leave a message after the tone. After you leave a message, you can modify it by pressing pound. Hey, good afternoon. I'm calling from Benefits Center Card on behalf of the Hamilton Record Group. We're currently processing an enrollment form that you filled out on March 5th of this year, and it looks like you selected to be enrolled into the Stay Healthy MUC, TeleRx for employee plus child, as well as dental for employee plus child, and vision for employee plus child. Um, however, we were missing the dependent's information, which is the child, so due to this, we will change the coverage from employee plus child to employee only. If you could please contact us at 800-497-4856 to give us the child's birth, last name, gender, social, country of region, and date of birth to add them in your coverage. But for now, due to the fact that we're missing the child's information, we will change coverage from employee plus child to employee only for the selected plans. If you have any questions, you're free to call us. We're open from Monday through Friday, 8:00 AM up until 8:00 PM Eastern Time. And if you do wish to add the child, we will need that information. Thank you. Have a nice day.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: This person cannot be reached at the moment. Please leave a message after the tone. After you leave a message, you can modify it by pressing pound. Hey, good afternoon. I'm calling from Benefits Center Card on behalf of the Hamilton Record Group. We're currently processing an enrollment form that you filled out on March 5th of this year, and it looks like you selected to be enrolled into the Stay Healthy MUC, TeleRx for employee plus child, as well as dental for employee plus child, and vision for employee plus child. Um, however, we were missing the dependent's information, which is the child, so due to this, we will change the coverage from employee plus child to employee only. If you could please contact us at 800-497-4856 to give us the child's birth, last name, gender, social, country of region, and date of birth to add them in your coverage. But for now, due to the fact that we're missing the child's information, we will change coverage from employee plus child to employee only for the selected plans. If you have any questions, you're free to call us. We're open from Monday through Friday, 8:00 AM up until 8:00 PM Eastern Time. And if you do wish to add the child, we will need that information. Thank you. Have a nice day.