Transcript: Estefania Acevedo-4635017475473408-6018666657693696

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Good afternoon, I'm calling from Benefits Center Card on behalf of HMSMS. I'm looking to speak to Ms. Sakika? Yes. Um, we're currently processing enrollment forms for your staff and agency, and we've n-noticed that you currently selected two plans that cannot be combined. Um, I was just calling to verify which...

Conversation Format

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Speaker speaker_1: Good afternoon, I'm calling from Benefits Center Card on behalf of HMSMS. I'm looking to speak to Ms. Sakika?

Speaker speaker_2: Yes.

Speaker speaker_1: Um, we're currently processing enrollment forms for your staff and agency, and we've n- noticed that you currently selected two plans that cannot be combined. Um, I was just calling to verify which...