

Transcript: Estefania

Acevedo-4630000891805696-6516070063489024

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Leave a message. Good afternoon. I'm calling from Benefits in a Card on behalf of MA-... Good afternoon. I'm calling from Benefits in a Card on behalf of MAU. I'm looking to speak with Ms. Shannon. Um, we're currently processing enrollment forms for your staff and agency, and you selected to be enrolled into vision for employee only, dental for employee only, and two medical plans that cannot be combined. Due to that, the fact that we haven't been able to reach you, we are gonna currently enroll you in the lowest one, which is the Amy City stand alone. If you do wish to change your medical plan, you're welcome to give us a call at 800-497-4856. Again, 800-497-4856. You will be enrolled in the lowest level as of right now. Okay? Thank you. Have a nice day.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Leave a message.

Speaker speaker_2: Good afternoon. I'm calling from Benefits in a Card on behalf of MA-... Good afternoon. I'm calling from Benefits in a Card on behalf of MAU. I'm looking to speak with Ms. Shannon. Um, we're currently processing enrollment forms for your staff and agency, and you selected to be enrolled into vision for employee only, dental for employee only, and two medical plans that cannot be combined. Due to that, the fact that we haven't been able to reach you, we are gonna currently enroll you in the lowest one, which is the Amy City stand alone. If you do wish to change your medical plan, you're welcome to give us a call at 800-497-4856. Again, 800-497-4856. You will be enrolled in the lowest level as of right now. Okay? Thank you. Have a nice day.