

## **Transcript: Estefania**

**Acevedo-4597991126122496-5668477499129856**

### **Full Transcript**

... and forward it to voicemail. Your call may be monitored or recorded for quality assurance purposes. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up. Good afternoon. I'm calling from Benefits in a Card on behalf of Surge Staffing. Um, you called this morning want, wanting to get a hold of your MEC TelRxCard. I was just calling back to let you know that I went ahead and emailed that card to your email file, as well as I attached the pharmacy's phone number to that email, and it should be on your card as well. Um, it looks like we got disconnected earlier while you were on hold, but I was just calling back to let you know that I did email you your card. Should come from an email that says info@benefitsinacard.com. If you don't see it right away, I would also check your spam and your junk file. If you have any questions, our phone number is 800-497-4856. We're open from 8:00 AM up until 8:00 PM Eastern Time, Monday through Friday. Thank you.

### **Conversation Format**

Speaker speaker\_0: ... and forward it to voicemail.

Speaker speaker\_1: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_0: The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up.

Speaker speaker\_2: Good afternoon. I'm calling from Benefits in a Card on behalf of Surge Staffing. Um, you called this morning want, wanting to get a hold of your MEC TelRxCard. I was just calling back to let you know that I went ahead and emailed that card to your email file, as well as I attached the pharmacy's phone number to that email, and it should be on your card as well. Um, it looks like we got disconnected earlier while you were on hold, but I was just calling back to let you know that I did email you your card. Should come from an email that says info@benefitsinacard.com. If you don't see it right away, I would also check your spam and your junk file. If you have any questions, our phone number is 800-497-4856. We're open from 8:00 AM up until 8:00 PM Eastern Time, Monday through Friday. Thank you.