

Transcript: Estefania

Acevedo-4588160942129152-5758213448318976

Full Transcript

Welcome to call maybe monitor. Your call may be monitored for quality assurance purposes. 7-2-8-6-6-6-5-0-9-7. ... is not available. Please leave your message after the tone. After you have finished your message, just hang up, or to hear more options, please press one. Hey, good afternoon. I'm calling from Benefits Centercard on behalf of Hospital Staffing Solutions. We're currently processing enrollment forms for your staffing agency, and you selected the MUC/TELA-RS for family, as well as the VIP Standard Plan for employee and child. However, we're missing the dependents information, so for now you will be enrolled in the lowest level of coverage, which would be the preventative plan that you recently selected for family. For employee only, which would be \$15.65. And for your VIP Standard for employee and child, we will change it to employee, employee only, which makes it \$16.81. For those two plans being weekly deduction of \$32.46 weekly from your paycheck. If you do wish to add your family's information, as well as the child's information, you're welcome to give us a call at 800-497-4856. We're open from 8:00 AM up until 8:00 PM Eastern Time. Again, 800-497-4856 if you wish to still add dependents under your coverage. But for now, we will change those two plans to employee only. You have 30 days from the day that you receive your first check to make these changes. Thank you. Have a nice day. To listen to your message, press one. To re-record your message...

Conversation Format

Speaker speaker_0: Welcome to call maybe monitor. Your call may be monitored for quality assurance purposes.

Speaker speaker_1: 7-2-8-6-6-6-5-0-9-7.

Speaker speaker_0: ... is not available. Please leave your message after the tone. After you have finished your message, just hang up, or to hear more options, please press one.

Speaker speaker_2: Hey, good afternoon. I'm calling from Benefits Centercard on behalf of Hospital Staffing Solutions. We're currently processing enrollment forms for your staffing agency, and you selected the MUC/TELA-RS for family, as well as the VIP Standard Plan for employee and child. However, we're missing the dependents information, so for now you will be enrolled in the lowest level of coverage, which would be the preventative plan that you recently selected for family. For employee only, which would be \$15.65. And for your VIP Standard for employee and child, we will change it to employee, employee only, which makes it \$16.81. For those two plans being weekly deduction of \$32.46 weekly from your paycheck.

If you do wish to add your family's information, as well as the child's information, you're welcome to give us a call at 800-497-4856. We're open from 8:00 AM up until 8:00 PM Eastern Time. Again, 800-497-4856 if you wish to still add dependents under your coverage. But for now, we will change those two plans to employee only. You have 30 days from the day that you receive your first check to make these changes. Thank you. Have a nice day.

Speaker speaker_0: To listen to your message, press one. To re-record your message...