

## **Transcript: Estefania**

**Acevedo-4578332507947008-4662280864972800**

### **Full Transcript**

... forward it to voicemail. Your call may be monitored or recorded for quality assurance purposes. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up. Hey, good afternoon. Um, I'm calling you back from Benefits in a Card. We were going over the benefit guide, and it looks like the call got disconnected so I was just giving you a callback to see if you still wanted to, uh, go ahead and do your enrollment. If you do, we're open from 8:00 AM up until 8:00 PM Eastern Time, Monday through Friday. Thank you. Have a nice day.

### **Conversation Format**

Speaker speaker\_0: ... forward it to voicemail. Your call may be monitored or recorded for quality assurance purposes. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up.

Speaker speaker\_1: Hey, good afternoon. Um, I'm calling you back from Benefits in a Card. We were going over the benefit guide, and it looks like the call got disconnected so I was just giving you a callback to see if you still wanted to, uh, go ahead and do your enrollment. If you do, we're open from 8:00 AM up until 8:00 PM Eastern Time, Monday through Friday. Thank you. Have a nice day.