## Transcript: Estefania Acevedo-4575374337851392-4650876004155392

## **Full Transcript**

Your call may be monitored or recorded for quality assurance. Please leave your message for 438-6443-62. Hello. Good afternoon, I'm calling from Benefits and a Card on behalf of MAU. We're currently processing enrollment forms, and you selected to be enrolled in the Stay Healthy MEC for employee and child. However, we're missing the child's information, so for now you will be enrolled in the lowest level for employee only for that particular plan. We still will keep all the plans the same, which is dental for employee, vision for employee, and group accident for employee. If you do wish, however, to add your child in the Stay Healthy plan, we will need you to contact us to provide the child's information, but for now, you will be enrolled in Employee Only... We're open from 8:00 AM up until 8:00 PM Eastern Time, and our phone number is 800-497-4856. You have 30 days from the day that you receive your first check to enroll into any healthcare benefits. Um, like I said, for now, you will be enrolled for Employee Only. If you wish to add your child, you're welcome to give us a call. Thank you.

## **Conversation Format**

Speaker speaker 0: Your call may be monitored or recorded for quality assurance.

Speaker speaker\_1: Please leave your message for 438-6443-62.

Speaker speaker\_2: Hello. Good afternoon, I'm calling from Benefits and a Card on behalf of MAU. We're currently processing enrollment forms, and you selected to be enrolled in the Stay Healthy MEC for employee and child. However, we're missing the child's information, so for now you will be enrolled in the lowest level for employee only for that particular plan. We still will keep all the plans the same, which is dental for employee, vision for employee, and group accident for employee. If you do wish, however, to add your child in the Stay Healthy plan, we will need you to contact us to provide the child's information, but for now, you will be enrolled in Employee Only... We're open from 8:00 AM up until 8:00 PM Eastern Time, and our phone number is 800-497-4856. You have 30 days from the day that you receive your first check to enroll into any healthcare benefits. Um, like I said, for now, you will be enrolled for Employee Only. If you wish to add your child, you're welcome to give us a call. Thank you.