

Transcript: Estefania

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Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits in a Car. And my name is Stephanie. How can I assist you? Yes. I was just... I just wanted to know if H-E-B carry this insurance for now? I'm sorry- H-E-B in Kyle. I'm sorry, can you repeat that- It's okay. ... I'm having trouble hearing you. Okay. I just need to know if H-E-B carries this insurance for now? Did you say HB? H-E-B. H-E-B? Yes. Okay, let me verify. That's because I'm on my break and it's already over, so... Right. So we don't have a staffing agency with that name, but we have ATC. No, I have H... It's H-E-B. It's a grocery store and that's what- H-E-B? Like, H as in Hector, E as in echo, B as in bravo? Yes. Because they have a pharmacy in there. Okay. Let me check. Yeah, we don't have that, as, uh... Okay. ... as a staffing agency that we administrate. So, no, ma'am. Okay. Okay. Well, um, I'll call back tomorrow. Okay, that's fine. We're open from 8:00 AM up until 8:00 PM Eastern Time. Oh, okay. That sounds good. Okay, thank you. You're welcome. Bye-bye.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefits in a Car. And my name is Stephanie. How can I assist you?

Speaker speaker_2: Yes. I was just... I just wanted to know if H-E-B carry this insurance for now?

Speaker speaker_1: I'm sorry-

Speaker speaker_2: H-E-B in Kyle.

Speaker speaker_1: I'm sorry, can you repeat that-

Speaker speaker_2: It's okay.

Speaker speaker_1: ... I'm having trouble hearing you.

Speaker speaker_2: Okay. I just need to know if H-E-B carries this insurance for now?

Speaker speaker_1: Did you say HB?

Speaker speaker_2: H-E-B.

Speaker speaker_1: H-E-B?

Speaker speaker_2: Yes.

Speaker speaker_1: Okay, let me verify.

Speaker speaker_2: That's because I'm on my break and it's already over, so...

Speaker speaker_1: Right. So we don't have a staffing agency with that name, but we have ATC.

Speaker speaker_2: No, I have H... It's H-E-B. It's a grocery store and that's what-

Speaker speaker_1: H-E-B? Like, H as in Hector, E as in echo, B as in bravo?

Speaker speaker_2: Yes. Because they have a pharmacy in there.

Speaker speaker_1: Okay. Let me check. Yeah, we don't have that, as, uh...

Speaker speaker_2: Okay.

Speaker speaker_1: ... as a staffing agency that we administrate. So, no, ma'am.

Speaker speaker_2: Okay. Okay. Well, um, I'll call back tomorrow.

Speaker speaker_1: Okay, that's fine. We're open from 8:00 AM up until 8:00 PM Eastern Time.

Speaker speaker_2: Oh, okay. That sounds good. Okay, thank you.

Speaker speaker_1: You're welcome.

Speaker speaker_2: Bye-bye.