

## **Transcript: Estefania**

**Acevedo-4514145305280512-6110567469334528**

### **Full Transcript**

Thank you for calling Benefits in a Car. My name is Stephanie. How can I assist you? Yes, ma'am. This is Edward Culpepper. Okay. I have just completed registration, and I'm wondering, how do I go about getting my, uh, insurance card? So you don't become active right away. You become active whenever they do the first deduction from your paycheck for the selected plans. Mm-hmm. Once you see the first deduction from your paycheck, the following Monday, you become active for the healthcare benefits. All righty. I appreciate it. You're welcome. Have a nice day. Thank you.

### **Conversation Format**

Speaker speaker\_0: Thank you for calling Benefits in a Car. My name is Stephanie. How can I assist you?

Speaker speaker\_1: Yes, ma'am. This is Edward Culpepper.

Speaker speaker\_0: Okay.

Speaker speaker\_1: I have just completed registration, and I'm wondering, how do I go about getting my, uh, insurance card?

Speaker speaker\_0: So you don't become active right away. You become active whenever they do the first deduction from your paycheck for the selected plans.

Speaker speaker\_1: Mm-hmm.

Speaker speaker\_0: Once you see the first deduction from your paycheck, the following Monday, you become active for the healthcare benefits.

Speaker speaker\_1: All righty. I appreciate it.

Speaker speaker\_0: You're welcome. Have a nice day.

Speaker speaker\_1: Thank you.