

Transcript: Chris Sofield

(deactivated)-6754416853467136-4504315967782912

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits on a Card. This is Chris. How can I help you today? Yes, um, I was callin' about my benefits through my employer. Okay. What staffing company do you work with? Um, MAU. Okay. And the last four of your Social? 9837. All right, and your first and last name? Zakia Jones. Thank you, Ms. Jones. Could you verify your address and your date of birth for me please? 237 Bible Woods Drive, Grove South, South Carolina 29651. Okay. And the date of birth? June 19, 1980. Thank you. Uh, I've got a phone on file for you at 707-8888. It is. All right. Our shirt looks like we have a current processed enrollment for dental, vision and life insurance, employee only. Uh, looks like that policy went into effect, uh, this Monday, on the 18th. So, you should be receiving ID cards in about a week or two. Okay. Okay. It'll, it'll let me know where from and stuff, and all that? Uh, like where, uh, who the insurance companies are and everything? Yes, sir. Yes, sir. Uh, yeah, that, that information should be on the ID card you receive. Yes, ma'am. Okay. Okay. I appreciate it. Thank you. No problem. Anything else? No, sir. That's it. All right. Thanks for calling and have a wonderful day. You too. Bye-bye. Bye now.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefits on a Card. This is Chris. How can I help you today?

Speaker speaker_2: Yes, um, I was callin' about my benefits through my employer.

Speaker speaker_1: Okay. What staffing company do you work with?

Speaker speaker_2: Um, MAU.

Speaker speaker_1: Okay. And the last four of your Social?

Speaker speaker_2: 9837.

Speaker speaker_1: All right, and your first and last name?

Speaker speaker_2: Zakia Jones.

Speaker speaker_1: Thank you, Ms. Jones. Could you verify your address and your date of birth for me please?

Speaker speaker_2: 237 Bible Woods Drive, Grove South, South Carolina 29651.

Speaker speaker_1: Okay. And the date of birth?

Speaker speaker_2: June 19, 1980.

Speaker speaker_1: Thank you. Uh, I've got a phone on file for you at 707-8888.

Speaker speaker_2: It is.

Speaker speaker_1: All right. Our shirt looks like we have a current processed enrollment for dental, vision and life insurance, employee only. Uh, looks like that policy went into effect, uh, this Monday, on the 18th. So, you should be receiving ID cards in about a week or two.

Speaker speaker_2: Okay. Okay. It'll, it'll let me know where from and stuff, and all that?

Speaker speaker_1: Uh, like where, uh, who the insurance companies are and everything?

Speaker speaker_2: Yes, sir. Yes, sir.

Speaker speaker_1: Uh, yeah, that, that information should be on the ID card you receive. Yes, ma'am.

Speaker speaker_2: Okay. Okay. I appreciate it. Thank you.

Speaker speaker_1: No problem. Anything else?

Speaker speaker_2: No, sir. That's it.

Speaker speaker_1: All right. Thanks for calling and have a wonderful day.

Speaker speaker_2: You too. Bye-bye.

Speaker speaker_1: Bye now.