## Transcript: Chris Sofield (deactivated)-6715221147435008-5037106625036288

## **Full Transcript**

Thank you for calling Benefits on a Card. This is Chris. How can I help you today? Um, I was calling for Isaiah Asbo. He would like to decline the benefit. Is he available? He's the only one allowed to do that. Um, he won't get off until 6:00, so should I just have him call you back? Yes, ma'am. All right, thank you. Have a good day. You too.

## **Conversation Format**

Speaker speaker\_0: Thank you for calling Benefits on a Card. This is Chris. How can I help you today?

Speaker speaker\_1: Um, I was calling for Isaiah Asbo. He would like to decline the benefit.

Speaker speaker\_0: Is he available? He's the only one allowed to do that.

Speaker speaker\_1: Um, he won't get off until 6:00, so should I just have him call you back?

Speaker speaker\_0: Yes, ma'am.

Speaker speaker\_1: All right, thank you.

Speaker speaker\_0: Have a good day.

Speaker speaker\_1: You too.