## Transcript: Chris Sofield (deactivated)-6677185880080384-4703067915894784

## **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. Hey, you know, you know I'm still paying, you know. Thank you for calling Bennett-Moore Credit Card. This is... How can I help you today? Hey, sir. I want to decline um, I want to decline a, um, the insurance thing. Okay. What staffing company do you work with? Search. Okay. And last four of your social? 9425. All right. Your first and last name? Joshua Jeter. All right, Mr. Jeter could you verify your address and your date of birth for me? Verify what now? Can you verify your address and your date of birth for me? 115 Deer Spring Lane. And, and the rest of the address? The any state is this? Uh, Simpsonville, South Carolina. The what the state is? 29680. 29680. Okay. And then your date of birth, need that as well. 3-3-11-89. Thank you. Phone on file we have is 404-414-3762. Is that correct? That's not what I have on there. Gonna go up that high. Oh. Yes, sir. Okay. I have you opted out of automatic enrollment. You're good to go. Anything else? No, sir. All right. Thanks for calling and have a good day. Bye. You too.

## **Conversation Format**

Speaker speaker\_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_1: Hey, you know, you know I'm still paying, you know.

Speaker speaker\_0: Thank you for calling Bennett-Moore Credit Card. This is... How can I help you today?

Speaker speaker\_1: Hey, sir. I want to decline um, I want to decline a, um, the insurance thing.

Speaker speaker\_0: Okay. What staffing company do you work with?

Speaker speaker\_1: Search.

Speaker speaker\_0: Okay. And last four of your social?

Speaker speaker\_1: 9425.

Speaker speaker\_0: All right. Your first and last name?

Speaker speaker 1: Joshua Jeter.

Speaker speaker\_0: All right, Mr. Jeter could you verify your address and your date of birth for me?

Speaker speaker\_1: Verify what now?

Speaker speaker\_0: Can you verify your address and your date of birth for me?

Speaker speaker\_1: 115 Deer Spring Lane.

Speaker speaker\_0: And, and the rest of the address? The any state is this?

Speaker speaker\_1: Uh, Simpsonville, South Carolina. The what the state is? 29680. 29680.

Speaker speaker\_0: Okay. And then your date of birth, need that as well.

Speaker speaker\_1: 3-3-11-89.

Speaker speaker\_0: Thank you. Phone on file we have is 404-414-3762. Is that correct?

Speaker speaker\_1: That's not what I have on there. Gonna go up that high. Oh. Yes, sir.

Speaker speaker\_0: Okay. I have you opted out of automatic enrollment. You're good to go. Anything else?

Speaker speaker\_1: No, sir.

Speaker speaker\_0: All right. Thanks for calling and have a good day.

Speaker speaker\_1: Bye. You too.