

Transcript: Chris Sofield

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Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Hello. I've been getting... Thank you for calling Benefits in a Card. This is Chris. How can I help you today? Yes, I got a text message about choosing my benefits through Crown. Okay. Yeah, Crown, uh, Crown Staffing's open enrollment period is going on at this time, um, allowing any employee to enroll into any health insurance benefits if they wish to do so. Were you looking to enroll in the benefits? Um, how much does it cost? Uh, that's gonna depend on the plans you select, um, and how many people you cover. Uh, it could be anywhere from just a couple of dollars to... uh, a week, to over \$100 a week, depending on what you select. Um, if you, uh, if you want... if you want to provide me with an email address, I can send you an information packet that goes over all the plans offered, gives an idea of what all is going to be covered as well as including the pricing for each plan. Okay. Uh, my email address is G-R-A-N-D-E-R-I 1984 at gmail.com. That was G-R-A-N... Was that D as in David, E-R-I? No. G as in... G as in grandmother. Granderi was it is. So G-R-A-N, then... G-R-A-N, then G as in, uh, grandmother- B as in boy. Oh, B as in boy. Yeah. Okay. Yeah. Granderi, yeah. Okay. I just want- So, Grandma Granderi. Got it. Just wanted to make sure I was hearing you correctly. All right. I'll send you this email, this, uh, email with this information packet attached. It's gonna come from info@benefitsandacard.com If you don't see this in your inbox, just check your spam folder. It might have gotten filtered there. Give that a read through and, uh, if you wish to enroll or if you wish to decline, just give us a call back and let us know. Okay. Thank you. You're welcome. Thanks for calling and have a good day. Thank you. Bye now.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Hello. I've been getting...

Speaker speaker_2: Thank you for calling Benefits in a Card. This is Chris. How can I help you today?

Speaker speaker_1: Yes, I got a text message about choosing my benefits through Crown.

Speaker speaker_2: Okay. Yeah, Crown, uh, Crown Staffing's open enrollment period is going on at this time, um, allowing any employee to enroll into any health insurance benefits if they wish to do so. Were you looking to enroll in the benefits?

Speaker speaker_1: Um, how much does it cost?

Speaker speaker_2: Uh, that's gonna depend on the plans you select, um, and how many people you cover. Uh, it could be anywhere from just a couple of dollars to... uh, a week, to over \$100 a week, depending on what you select. Um, if you, uh, if you want... if you want to provide me with an email address, I can send you an information packet that goes over all the plans offered, gives an idea of what all is going to be covered as well as including the pricing for each plan.

Speaker speaker_1: Okay. Uh, my email address is G-R-A-N-D-E-R-I 1984 at gmail.com.

Speaker speaker_2: That was G-R-A-N... Was that D as in David, E-R-I?

Speaker speaker_1: No. G as in... G as in grandmother. Granderi was it is.

Speaker speaker_2: So G-R-A-N, then... G-R-A-N, then G as in, uh, grandmother-

Speaker speaker_1: B as in boy.

Speaker speaker_2: Oh, B as in boy.

Speaker speaker_1: Yeah.

Speaker speaker_2: Okay.

Speaker speaker_1: Yeah. Granderi, yeah.

Speaker speaker_2: Okay. I just want-

Speaker speaker_1: So, Grandma Granderi.

Speaker speaker_2: Got it. Just wanted to make sure I was hearing you correctly. All right. I'll send you this email, this, uh, email with this information packet attached. It's gonna come from info@benefitsandacard.com If you don't see this in your inbox, just check your spam folder. It might have gotten filtered there. Give that a read through and, uh, if you wish to enroll or if you wish to decline, just give us a call back and let us know.

Speaker speaker_1: Okay. Thank you.

Speaker speaker_2: You're welcome. Thanks for calling and have a good day.

Speaker speaker_1: Thank you.

Speaker speaker_2: Bye now.