

Transcript: Chris Sofield

(deactivated)-6659421938073600-6292120093016064

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits and a Card. This is Chris. How can I help you today? How are you doing, Chris? Um, I'm working for Service Center now. They got insurance, but I wanted to take the % because I have insurance so I wanted to hop out all my insurance from there. Okay. What's the last four of your social? Uh, six, nine, four, nine. And your first and last name? Uh, John Spelling Jen, Haney, H-A-N-E-Y. All right. Mr. Haney, could you verify your address and date of birth for me, please? Um, 330 Arrowhead Boulevard, Jonesboro, Georgia 30236. And my, you said my birthday? Yes, sir. Your date of birth. Um, 05/22/1963. Thank you. So on file we have a 678-894-6160. Is that correct? Say again? We have a phone on file. We have 678-894-6160. Is that correct? No, no. The phone number died. It's a new phone. Okay. What's the phone number? Uh, 770- Mm-hmm. ...558-0856. Okay. Thank you. All right. Got you opted out of automatic enrollment. You're good to go. Anything else? No, that's it. I just wanted to opt out for . Thank you so very much. You're welcome, sir. Thanks again for calling. Okay. All right. Bye-bye. Yeah.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefits and a Card. This is Chris. How can I help you today?

Speaker speaker_2: How are you doing, Chris? Um, I'm working for Service Center now. They got insurance, but I wanted to take the % because I have insurance so I wanted to hop out all my insurance from there.

Speaker speaker_1: Okay. What's the last four of your social?

Speaker speaker_2: Uh, six, nine, four, nine.

Speaker speaker_1: And your first and last name?

Speaker speaker_2: Uh, John Spelling Jen, Haney, H-A-N-E-Y.

Speaker speaker_1: All right. Mr. Haney, could you verify your address and date of birth for me, please?

Speaker speaker_2: Um, 330 Arrowhead Boulevard, Jonesboro, Georgia 30236. And my, you said my birthday?

Speaker speaker_1: Yes, sir. Your date of birth.

Speaker speaker_2: Um, 05/22/1963.

Speaker speaker_1: Thank you. So on file we have a 678-894-6160. Is that correct?

Speaker speaker_2: Say again?

Speaker speaker_1: We have a phone on file. We have 678-894-6160. Is that correct?

Speaker speaker_2: No, no. The phone number died. It's a new phone.

Speaker speaker_1: Okay. What's the phone number?

Speaker speaker_2: Uh, 770-

Speaker speaker_1: Mm-hmm.

Speaker speaker_2: ...558-0856.

Speaker speaker_1: Okay. Thank you. All right. Got you opted out of automatic enrollment. You're good to go. Anything else?

Speaker speaker_2: No, that's it. I just wanted to opt out for . Thank you so very much.

Speaker speaker_1: You're welcome, sir. Thanks again for calling.

Speaker speaker_2: Okay. All right. Bye-bye.

Speaker speaker_1: Yeah.