

Transcript: Chris Sofield (deactivated)-6656784670867456-5163245025837056

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits and a Card. This is Chris. How can I help you today? I had missed a call from this number. Okay. Was there any sort of voice message left or anything like that? It was like, uh, something from Hospitality Staffing. Okay. So, that was probably an automated voice message that went out to everyone at HSS advising that open enrollment's going on right now, um, and it ends, uh, on the 27th of, of, of the month. Um- Mm-hmm. ... so yeah, it, uh, just letting you know that if you wish to enroll in any health insurance benefits, this is the time to do so. If you're already enrolled and you don't want to make changes, or if you're not enrolled and you don't want to enroll in the first place, you can just ignore it on any... Like, just doing nothing will just keep everything as is. Okay. So what, do I just go to the office if, if I want to enroll? Uh, no, you would, you would do that over the phone with us. Oh, okay. Okay. Um- Uh, but yeah. Okay. You've got between, yeah, you've got between now un- until, um, November 27th to be able to, uh, to be able to make any decisions. Okay? Okay. All right. Was there anything else I could help you with? No, that'll be all. Thank you. You're welcome. Thanks for calling and have a wonderful day. You too.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefits and a Card. This is Chris. How can I help you today?

Speaker speaker_2: I had missed a call from this number.

Speaker speaker_1: Okay. Was there any sort of voice message left or anything like that?

Speaker speaker_2: It was like, uh, something from Hospitality Staffing.

Speaker speaker_1: Okay. So, that was probably an automated voice message that went out to everyone at HSS advising that open enrollment's going on right now, um, and it ends, uh, on the 27th of, of, of the month. Um-

Speaker speaker_2: Mm-hmm.

Speaker speaker_1: ... so yeah, it, uh, just letting you know that if you wish to enroll in any health insurance benefits, this is the time to do so. If you're already enrolled and you don't want to make changes, or if you're not enrolled and you don't want to enroll in the first place,

you can just ignore it on any... Like, just doing nothing will just keep everything as is.

Speaker speaker_2: Okay. So what, do I just go to the office if, if I want to enroll?

Speaker speaker_1: Uh, no, you would, you would do that over the phone with us.

Speaker speaker_2: Oh, okay.

Speaker speaker_1: Okay.

Speaker speaker_2: Um-

Speaker speaker_1: Uh, but yeah.

Speaker speaker_2: Okay.

Speaker speaker_1: You've got between, yeah, you've got between now un- until, um, November 27th to be able to, uh, to be able to make any decisions. Okay?

Speaker speaker_2: Okay.

Speaker speaker_1: All right. Was there anything else I could help you with?

Speaker speaker_2: No, that'll be all. Thank you.

Speaker speaker_1: You're welcome. Thanks for calling and have a wonderful day.

Speaker speaker_2: You too.