

Transcript: Chris Sofield (deactivated)-6655020568723456-4595173916459008

Full Transcript

Thank you for calling Benefits on a Card, this is Chris. How can I help you today? Hey, Chris. This is Terry. I'm calling from the Art of Dentistry, a dental office, and I was just trying to check to see if this individual has, um, dental benefits, please. Okay. Uh, what is the... what is the patient's name? The patient is going to be Corleasa, C-O-R-L-E-A-S-A. Last name is Eggleston, E-G-G-L-E-S-T-O-N. Date of birth- Oh. ... is 36. Sorry, go ahead? Date of birth. Okay- Yep. ... date of birth is going to be 3/6/1974. 3/6/74? 3/6/1974. Correct. Okay. Um, yeah, we, we don't have that person in our system. Okay. Okay. All right, thank you so much. I appreciate the help. Yes, ma'am. Have a good day. You too. Bye-bye. Mm-hmm. Bye.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits on a Card, this is Chris. How can I help you today?

Speaker speaker_1: Hey, Chris. This is Terry. I'm calling from the Art of Dentistry, a dental office, and I was just trying to check to see if this individual has, um, dental benefits, please.

Speaker speaker_0: Okay. Uh, what is the... what is the patient's name?

Speaker speaker_1: The patient is going to be Corleasa, C-O-R-L-E-A-S-A. Last name is Eggleston, E-G-G-L-E-S-T-O-N. Date of birth-

Speaker speaker_0: Oh.

Speaker speaker_1: ... is 36.

Speaker speaker_0: Sorry, go ahead?

Speaker speaker_1: Date of birth. Okay-

Speaker speaker_0: Yep.

Speaker speaker_1: ... date of birth is going to be 3/6/1974.

Speaker speaker_0: 3/6/74?

Speaker speaker_1: 3/6/1974. Correct.

Speaker speaker_0: Okay. Um, yeah, we, we don't have that person in our system.

Speaker speaker_1: Okay. Okay. All right, thank you so much. I appreciate the help.

Speaker speaker_0: Yes, ma'am. Have a good day.

Speaker speaker_1: You too. Bye-bye.

Speaker speaker_0: Mm-hmm. Bye.