

## **Transcript: Chris Sofield**

**(deactivated)-6646832241623040-6046886916308992**

### **Full Transcript**

Thank you for calling Benefits in a Card. This is Chris. How can I help you today? Okay. So, uh, good morning... or, sorry, good afternoon. I had a message frooom APC saying that, "You have 30 days from your first paycheck to enroll... Call Benefits in a Card to enroll before your window closes." Okay. So that's advising that you are now... you may be eligible for health insurance benefits through APC Healthcare. And if you wish to enroll in those benefits, then you have that 30-day window from your first check to do so. Oh. So, please, how will I get to know the benefits? Um, if you would like, I can email you an information packet that goes over the plans that APC offers. Okay, please. Okay. Uh, what is your email address, ma'am? H-A-N-A-D-A-R-L-7-8@gmail.com. Okay. I'll send this information on over to that email address. This is coming from info@benefitsinacard.com. Just give that a read through and then- Yeah. ... give us a call back once you have an idea of what you want to- Okay. ... enroll into. Okay. Okay. Thank you very much. Okay. No, no problem. Thanks for calling and have a wonderful day. Okay. Okay. Bye.

### **Conversation Format**

Speaker speaker\_0: Thank you for calling Benefits in a Card. This is Chris. How can I help you today?

Speaker speaker\_1: Okay. So, uh, good morning... or, sorry, good afternoon. I had a message frooom APC saying that, "You have 30 days from your first paycheck to enroll... Call Benefits in a Card to enroll before your window closes."

Speaker speaker\_0: Okay. So that's advising that you are now... you may be eligible for health insurance benefits through APC Healthcare. And if you wish to enroll in those benefits, then you have that 30-day window from your first check to do so.

Speaker speaker\_1: Oh. So, please, how will I get to know the benefits?

Speaker speaker\_0: Um, if you would like, I can email you an information packet that goes over the plans that APC offers.

Speaker speaker\_1: Okay, please. Okay.

Speaker speaker\_0: Uh, what is your email address, ma'am?

Speaker speaker\_1: H-A-N-A-D-A-R-L-7-8@gmail.com.

Speaker speaker\_0: Okay. I'll send this information on over to that email address. This is coming from info@benefitsinacard.com. Just give that a read through and then-

Speaker speaker\_1: Yeah.

Speaker speaker\_0: ... give us a call back once you have an idea of what you want to-

Speaker speaker\_1: Okay.

Speaker speaker\_0: ... enroll into.

Speaker speaker\_1: Okay. Okay. Thank you very much. Okay.

Speaker speaker\_0: No, no problem. Thanks for calling and have a wonderful day.

Speaker speaker\_1: Okay. Okay. Bye.