

Transcript: Chris Sofield (deactivated)-6620104630419456-6624502408495104

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits in a Card. This is Chris. How can I help you today? Hi. Um, I'm actually just calling because I started w- work at a place and I keep getting a text saying, "Welcome to Partners Personnel. You have 30 days from your first paycheck to enroll in benefits," and then it gives this number. Okay. Yeah. That's just Partners advising that you're eligible to enroll in the health insurance if you wish to do so. If you don't want any insurance from them, you can just ignore it. Oh, okay. So if I already have insurance, then I'm good? Yeah. If you, if you already have insurance elsewhere and you don't want any insurance from Partners Personnel, you can just ignore it. Um, if I wanted insurance from Partners Personnel, would I have to, like, pay, like, a monthly thing for it? Um, not monthly. Weekly. It would come out of your paycheck every week. Oh, okay. All right. Thank you for letting me know. I appreciate you. You're welcome. Thanks for calling and have a good day. Have a good one. You too. Bye-bye. Bye now.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefits in a Card. This is Chris. How can I help you today?

Speaker speaker_2: Hi. Um, I'm actually just calling because I started w- work at a place and I keep getting a text saying, "Welcome to Partners Personnel. You have 30 days from your first paycheck to enroll in benefits," and then it gives this number.

Speaker speaker_1: Okay. Yeah. That's just Partners advising that you're eligible to enroll in the health insurance if you wish to do so. If you don't want any insurance from them, you can just ignore it.

Speaker speaker_2: Oh, okay. So if I already have insurance, then I'm good?

Speaker speaker_1: Yeah. If you, if you already have insurance elsewhere and you don't want any insurance from Partners Personnel, you can just ignore it.

Speaker speaker_2: Um, if I wanted insurance from Partners Personnel, would I have to, like, pay, like, a monthly thing for it?

Speaker speaker_1: Um, not monthly. Weekly. It would come out of your paycheck every week.

Speaker speaker_2: Oh, okay. All right. Thank you for letting me know. I appreciate you.

Speaker speaker_1: You're welcome. Thanks for calling and have a good day.

Speaker speaker_2: Have a good one. You too. Bye-bye.

Speaker speaker_1: Bye now.