

Transcript: Chris Sofield

(deactivated)-6614827874598912-6116177289363456

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Fucking bullshit, man. Thank you for calling Benefits and a Card. This is Chris. How can I help you today? Hi, Chris. My name is Shane Sexton. Uh, I just wanted to decline the insurance. Okay. What, uh, what staffing company do you work with? Uh, Surge. And the last four of your social? 7148. Thank you. One moment. All right. Shane, could you verify your address and your date of birth for me, please? It's 1779 Whetstone Street, Apartment 243, Bucyrus, Ohio 44820. Birthday is 2/14/79. Thank you. Phone on file is 740-361-1915. Is that correct? That is correct, Chris. All right. Let me take a look here. All right. Um, Mr. Sexton, so it looks like here that, um, we still, uh, we still have a court order on file for you mandating that you have insurance. Uh, so until we receive a termination n- notice from that issuing agency, we're unable to opt you out of any insurance at this time. Mm. Okay. All right. Thank you. You're welcome. Anything else? Mm, no, that'll be it. All right. Thanks for calling and have a good day. Okay. You too. Bye-bye. Bye now.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Fucking bullshit, man.

Speaker speaker_2: Thank you for calling Benefits and a Card. This is Chris. How can I help you today?

Speaker speaker_1: Hi, Chris. My name is Shane Sexton. Uh, I just wanted to decline the insurance.

Speaker speaker_2: Okay. What, uh, what staffing company do you work with?

Speaker speaker_1: Uh, Surge.

Speaker speaker_2: And the last four of your social?

Speaker speaker_1: 7148.

Speaker speaker_2: Thank you. One moment. All right. Shane, could you verify your address and your date of birth for me, please?

Speaker speaker_1: It's 1779 Whetstone Street, Apartment 243, Bucyrus, Ohio 44820. Birthday is 2/14/79.

Speaker speaker_2: Thank you. Phone on file is 740-361-1915. Is that correct?

Speaker speaker_1: That is correct, Chris.

Speaker speaker_2: All right. Let me take a look here. All right. Um, Mr. Sexton, so it looks like here that, um, we still, uh, we still have a court order on file for you mandating that you have insurance. Uh, so until we receive a termination n- notice from that issuing agency, we're unable to opt you out of any insurance at this time.

Speaker speaker_1: Mm. Okay. All right. Thank you.

Speaker speaker_2: You're welcome. Anything else?

Speaker speaker_1: Mm, no, that'll be it.

Speaker speaker_2: All right. Thanks for calling and have a good day.

Speaker speaker_1: Okay. You too. Bye-bye.

Speaker speaker_2: Bye now.