

Transcript: Chris Sofield

(deactivated)-6602829692616704-6410742212804608

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits in a Card. This is Chris. How can I help you today? Uh, yeah, good morning, Chris. This is ■ Um, I applied ins- uh, insurance with you guys. I was a- want- um, I wanted to ask you if, uh, do you know when I can... When my insurance been, you know, active already? Um, yes. Uh, typically policies become effective the Monday following the first, uh, us receiving the first deduction information from your employer. Oh. Okay. Uh, what staffing company do you work with? It's called ManCan Staffing. ManCan, okay. And the last four of your Social? 2454. All right. All right. All right, ■ Could you verify your address and your date of birth for me please? Yes. 1027 Austin Avenue, Akron, Ohio 44306. And, uh, can you say my phone number? Uh, your date of birth. Oh, I'm sorry. March 2, 1986. Okay. Uh, then the phone we have on file is 614-815-2669. Is that correct? Yes. Okay. Uh, looks like while your enrollment has processed, we're still waiting for ManCan to start taking deductions. Mm-hmm. Um, that's completely handled by them, so we're not going to know when that happens. Um, you'll just- Mm-hmm. ... have to keep an eye on your pay stubs. Once you see the- Oh, yeah. ... deductions coming out of your checks, your policy- Mm-hmm. ... should become effective the following Monday. Oh, okay. All right. Thank you. You're welcome. Thanks for calling and have a good day. You too. Bye.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefits in a Card. This is Chris. How can I help you today?

Speaker speaker_2: Uh, yeah, good morning, Chris. This is ■ Um, I applied ins- uh, insurance with you guys. I was a- want- um, I wanted to ask you if, uh, do you know when I can... When my insurance been, you know, active already?

Speaker speaker_1: Um, yes. Uh, typically policies become effective the Monday following the first, uh, us receiving the first deduction information from your employer.

Speaker speaker_2: Oh. Okay.

Speaker speaker_1: Uh, what staffing company do you work with?

Speaker speaker_2: It's called ManCan Staffing.

Speaker speaker_1: ManCan, okay. And the last four of your Social?

Speaker speaker_2: 2454.

Speaker speaker_1: All right. All right. All right, ■ Could you verify your address and your date of birth for me please?

Speaker speaker_2: Yes. 1027 Austin Avenue, Akron, Ohio 44306. And, uh, can you say my phone number?

Speaker speaker_1: Uh, your date of birth.

Speaker speaker_2: Oh, I'm sorry. March 2, 1986.

Speaker speaker_1: Okay. Uh, then the phone we have on file is 614-815-2669. Is that correct?

Speaker speaker_2: Yes.

Speaker speaker_1: Okay. Uh, looks like while your enrollment has processed, we're still waiting for ManCan to start taking deductions.

Speaker speaker_2: Mm-hmm.

Speaker speaker_1: Um, that's completely handled by them, so we're not going to know when that happens. Um, you'll just-

Speaker speaker_2: Mm-hmm.

Speaker speaker_1: ... have to keep an eye on your pay stubs. Once you see the-

Speaker speaker_2: Oh, yeah.

Speaker speaker_1: ... deductions coming out of your checks, your policy-

Speaker speaker_2: Mm-hmm.

Speaker speaker_1: ... should become effective the following Monday.

Speaker speaker_2: Oh, okay. All right. Thank you.

Speaker speaker_1: You're welcome. Thanks for calling and have a good day.

Speaker speaker_2: You too. Bye.